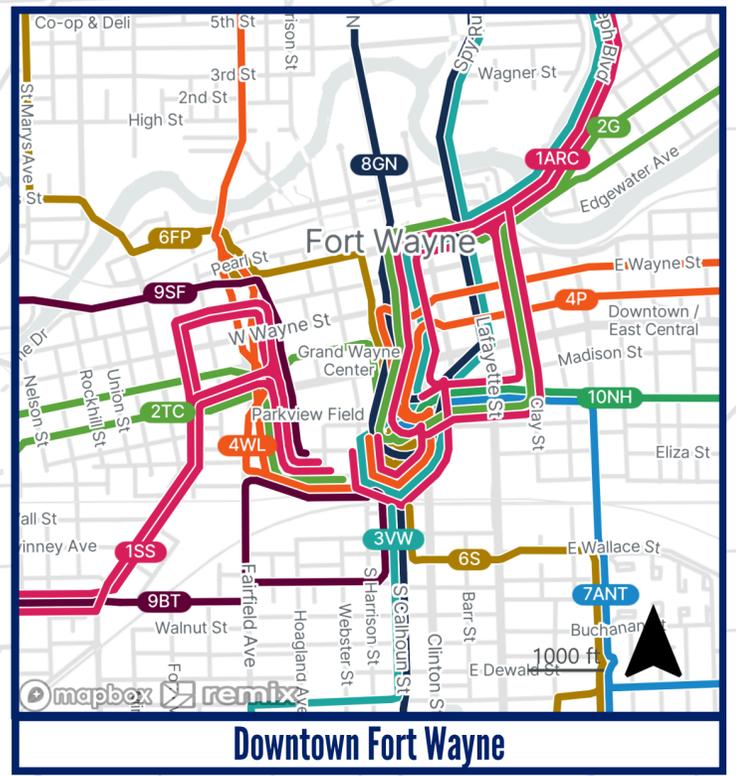
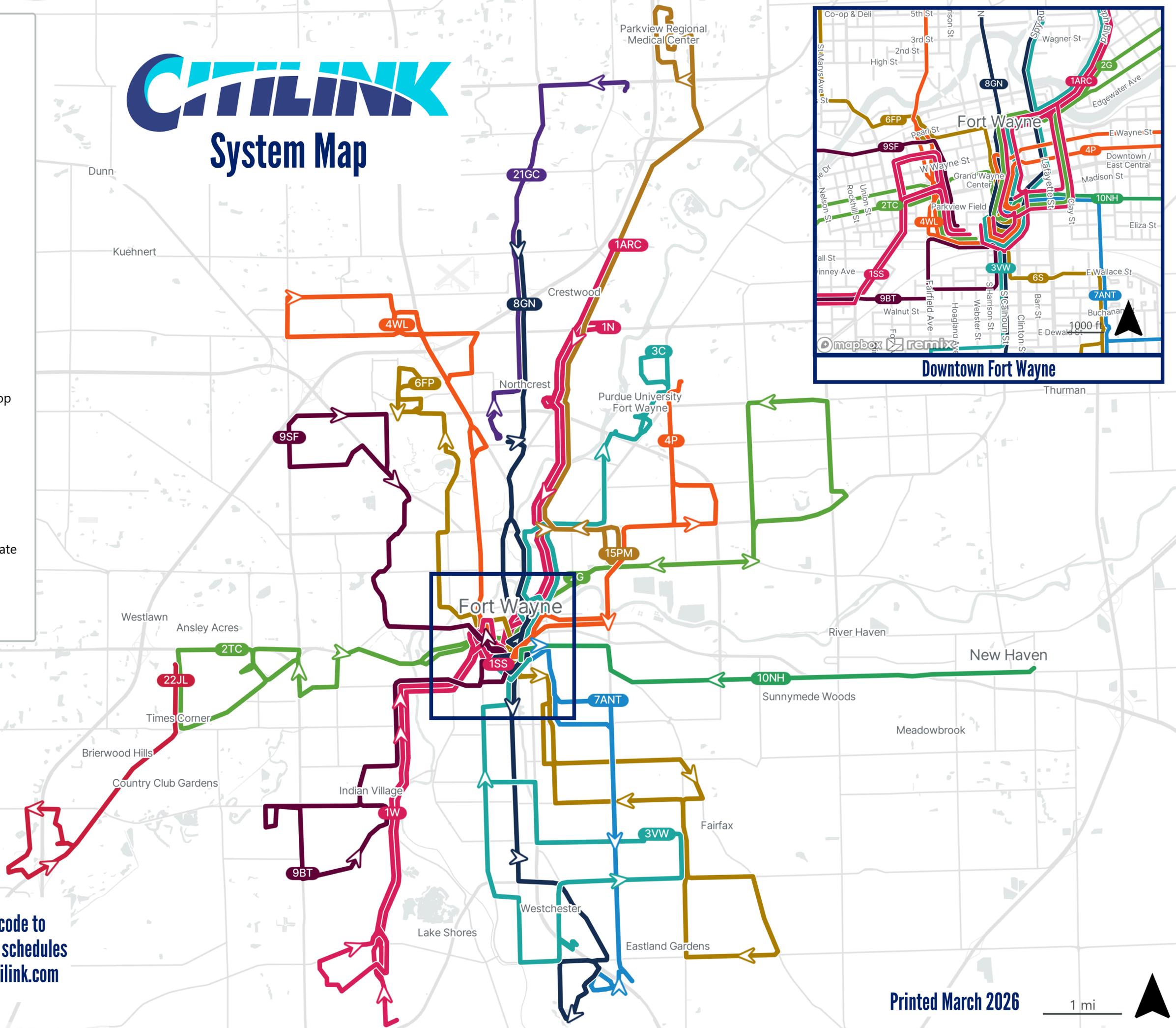


CITILINK System Map

- █ 1ARC River Cove
- █ 1N Northcrest
- █ 1SS Social Security
- █ 1W Waynedale
- █ 2G Georgetown
- █ 2TC Time Corners
- █ 3C Canterbury via PFW
- █ 3VW Village Woods
- █ 4P Parkview
- █ 4WL Wells / Ludwig
- █ 6FP Franke Park
- █ 6S Southeast
- █ 7ANT Anthony
- █ 8C Calhoun / Southtown
- █ 8GN Glenbrook / Northrop (Hour)
- █ 9BT Brooklyn / Taylor
- █ 9SF St. Francis / Gateway
- █ 10NH New Haven
- █ 15PM Parkview Medlink
- █ 21GC Glenbrook / Coldwater r Dupont Road
- █ 22JL West Jefferson / Lutheran Hospital



Scan the QR code to see all route schedules or visit fwcitilink.com

Printed March 2026

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Citilink Services

Citilink Services

Transit options designed to meet you where you are.

Fixed Route

Our core bus service operating on set routes and schedules throughout the city. Fixed Route connects riders to major destinations including Downtown, shopping centers, schools, healthcare facilities, and neighborhoods.

Flexlink

A flexible service that follows a general route but can deviate to designated stops within a defined service area. Flexlink helps riders reach destinations that are slightly off the main route while maintaining predictable service.

Access

Origin to destination paratransit service for riders who are unable to use Fixed Route buses due to a disability. Access provides essential mobility within ¼ mile of all Fixed Route service.

Access Plus

An expanded paratransit option that serves destinations beyond the standard Access service area to include within Fort Wayne city limits and designated service areas.

Joblink

Our Fixed Route service connects riders directly to employment centers.

Vanpool

A shared commuting option for groups traveling to similar destinations. Vanpool offers cost savings, flexibility, and a convenient alternative to driving alone.

Need help choosing the right service?

Call 260-432-4546 or visit fwcitilink.com — our team can help you find the best option for your trip.

Central Station

Citilink Central Station

121 West Baker Street, Fort Wayne IN 46802
Central Station is the heart of Citilink's network: your main transfer hub and connection point for our Fixed Route buses. The station houses customer service, ticket sales, public restrooms, and bus schedules.

Hub-and-Spoke System

Citilink operates on a hub-and-spoke model. That means most Fixed Route buses start and end their trips at Central Station, then branch out across Greater Fort Wayne. Riders can transfer easily between routes without traveling long distances.

Hours of Operation

Monday – Friday: 5:45 AM – 9:15 PM

Saturday: 7:45 AM – 6:15 PM

Closed Sundays and major holidays.

At The Station

- Indoor waiting area and restrooms
- Customer Service Desk & Information Center
- Bus schedules and route maps
- Bike racks and outdoor seating

Plan Your Trip

Stop in, call 260-432-4546, or visit fwcitilink.com for routes, fares, or travel training information.

Virtual TOUR

Do you want to see what Central Station looks like? Scan the QR code below to see it before you go!

Central Station: where every ride begins and connections come together.



Bus Etiquette

Ride Smart. Ride Safe. Ride Citilink.

A few simple courtesies and safety habits help make every trip smoother for you and your fellow riders. Remember: if you see something, say something!

Boarding The Bus

- Arrive a few minutes early and wait near the posted bus stop sign.
- Signal the driver clearly by raising your hand or use a phone light at night.
- Wait for passengers to exit before you board.
- Have your fare, pass, or Token Transit ticket ready before stepping on.
- Save front seats for seniors and riders with disabilities.

On-Board Courtesies

- No smoking, vaping, eating, or drinking.
- Use headphones for all audio.
- Fold strollers and carts; keep aisles clear.
- Keep voices low and language respectful.
- Offer your seat to those who need it.
- Service animals are welcome.
- Please carry only what you can hold safely.

Getting Off The Bus

- Pull the yellow cord or press the stop button before your stop.
- Stay seated until the bus comes to a complete stop.
- Exit through the rear door when possible and take several steps away from the bus.
- Never cross in front of the bus. Wait until the bus pulls away, then cross behind.

Safety At Stops

- Stand back from the curb and stay visible, especially at night.
- Keep children away from traffic.
- Report suspicious activity or unsafe conditions immediately.

Destinations

Your Connection to Greater Fort Wayne.

Citilink provides access to hundreds of destinations citywide — from workplaces and schools to shopping centers, healthcare, and entertainment.

Scan to Explore

Scan the QR code below to view our Destinations Map and popular trip guides online or visit fwcitilink.com/destinations.

Areas We Serve

- Citilink routes are designed to connect major districts and neighborhoods across Greater Fort Wayne, including:
- Downtown Fort Wayne – government, retail, and events
 - Glenbrook & Coliseum Corridor – shopping, dining, and healthcare
 - North & Northwest Fort Wayne – schools, apartments, and workplaces
 - South Fort Wayne & Hanna–Creighton Area – community centers and services
 - Time Corners & Jefferson Pointe – shopping and entertainment
 - New Haven & East Routes – business parks and neighborhoods

Plan Your Trip

Find the best route to your destination using:

- Transit App for live directions
- fwcitilink.com/routes for schedules and maps
- 260-432-4546 for personal trip planning assistance

Linking people and places across Greater Fort Wayne.



Frequently Asked Questions

Your Top Questions Answered.

When Does Citilink Operate?

Citilink buses run Monday through Saturday. Service does not operate on Sundays or on the following holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.

What Time Does Service Start and End?

Most routes operate from 5:45 AM to 9:15 PM Monday–Friday and 7:45 AM to 6:15 PM on Saturdays. Check fwcitilink.com/routes or the Transit App for route-specific schedules.

How Do I Know Where My Bus Is or Where to Go?

On the homepage of the Citilink website, click the button that says Track My Bus to see where all of our buses are at in real-time. You can also use the bus tracker, call Customer Service or ask while you're at Central Station to help plan your trips.

Is Travel Training Available for Riders?

Yes! Citilink offers free in-person and virtual Travel Training to help new riders learn routes, trip planning, and bus safety. Visit fwcitilink.com/travel-training or call 260-265-1753 to sign up.

Do Buses Have Wi-Fi and Bike Racks?

Yes! Our Fixed Route buses have onboard Wi-Fi and front-mounted bike racks that hold two bicycles. Riders must load and unload their own bikes.

Are the Buses ADA Accessible?

Yes. All vehicles are lift- or ramp-equipped and all new shelters meet ADA and universal design standards.

How Do I Get Help or Share Feedback?

Call 260-432-4546 or visit fwcitilink.com/contact for Lost & Found, compliments, or complaints.

Fare Information

Simple Fares. Flexible Options

Citilink offers affordable pricing across all services, with convenient ways to pay in person or digitally.

Ways to Pay

- Token Transit App** – Buy, store, and activate passes right from your phone.
- Smartcard** - A reloadable tap-and-ride card to store Token Transit passes on.
- Cash Fare** – Exact change only. Drivers do not carry cash.
- In Person / Online** – Purchase passes at Citilink Central Station, 801 Leesburg Rd, or at fwcitilink.com.

Fares

Regular Fare (Fixed Route / Flexlink)

- Single Ride: \$1.50
- All-Day Pass: \$3.75
- 31-Day Pass: \$54.00

Reduced Fare* (Fixed Route / Flexlink)

- Single Ride: \$0.75
- All-Day Pass: \$1.85
- 31-Day Pass: \$27.00

Paratransit Services (Access / Access Plus)

- Access: \$3.00 per ride
- Access Plus: \$4.50 per ride

**Reduced fares apply to youth (5–18), seniors (60+), persons with disabilities, and Medicare card holders with valid ID.*

Good to Know

- Token Transit is accepted on all Citilink services.
- No transfers — an All-Day Pass offers unlimited rides all day.
- Certified Access riders may also use Token Transit for eligible trips.

MORE INFORMATION:

fwcitilink.com | 260-432-4546

Customer Service

We Are Here to Help!

Citilink's Customer Service team provides route information, fare assistance, and general help for all riders.

Contact Us

260-432-4546

Customer Service Phone Hours:

Monday–Friday: 6:00 AM – 6:00 PM

Saturday: 9:00 AM – 5:00 PM

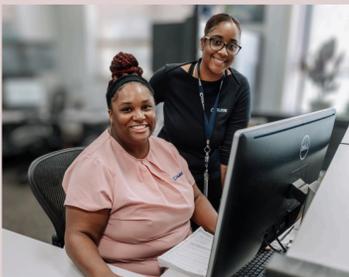
Citilink is closed Sundays and major holidays- New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day.

Lost & Found

If you've misplaced an item on a bus or at a facility, call 260-432-4546 to check if it's been turned in. Items can be picked up Monday–Friday between 8:00 AM – 5:00 PM at the Citilink office at 801 Leesburg Road.*
*Citilink is not responsible for any lost or stolen items.

Compliments & Concerns

Your feedback helps us improve service. Call Customer Service or visit fwcitilink.com/contact to share a compliment, concern, or suggestion. We'll make sure it reaches the right department for prompt follow-up.



Stay Informed

Plan. Buy. Track.

Citilink offers several tools to help you track buses, plan trips, and know exactly when your ride will arrive.

Transit App

Download the Transit App (free for iOS and Android) to:

- See the closest bus to where you're at
- Check departure times for your stop
- Get notifications for service changes or delays

Alerts

Sign up for Citilink service alerts at fwcitilink.com to receive route updates by text. You can also follow @FWCitilink on social media for quick notices about detours, weather impacts, and schedule adjustments.

Destination Signs

Every Citilink bus displays its route number and destination on a bright LED sign above the windshield. Before boarding, double-check the sign to make sure the bus is headed where you need to go. If you're unsure, ask the driver for some help!

Schedules

Our schedules show estimated arrival times at several key points along each route. You can also find digital schedules and route maps online at fwcitilink.com.

Join Us

Do you want to speak up on behalf of Citilink and public transit here in Fort Wayne? Join our growing coalition of public transit advocates by scanning the QR code below!

Stay informed: your next bus is always at your fingertips.



Universal Accessibility

Citilink Is for Everyone.

Our services, vehicles, and facilities are designed to make public transportation accessible, safe, and comfortable for all riders, regardless of age or ability.

Accessible Vehicles

All Citilink buses are low-floor, ramp- or lift-equipped, making it easier for passengers using mobility devices, walkers, or strollers to board.

- Kneeling buses lower the front entry step upon request.
- Seurement areas and priority seating are available on every vehicle.
- Audio and visual stop announcements help all riders navigate independently.
- If a lift or ramp is not functioning, an accessible vehicle will be dispatched within 30 minutes to complete your trip.

Universal Shelters

Citilink's new universal shelters are designed to serve everyone, including riders using wheelchairs, mobility aids, or strollers. They are at Turnstone, The League for the Blind-Disabled, and Bowen Health on Goshen.

Features include:

- ADA-compliant boarding areas and pathways
- Level concrete pads for ramp and lift access
- Seating, lighting, and weather protection
- Additional accessibility of clear signage, route information, and safety lighting at Turnstone and The League for the Blind-Disabled

Accessibility Resources

- Accessible timetables available in alternate formats
- Travel Training for riders with disabilities or new mobility needs
- For special accommodations, call 260-432-4546 or visit fwcitilink.com/accessibility

Accessible by design, created by mission.

Do you want to see what our universal shelter looks like? Scan the QR code!



About Citilink

Moving Fort Wayne Forward Together.

Citilink, the Fort Wayne Public Transportation Corporation, has proudly served our community since 1968. Over the decades, Citilink has grown into a modern transit network, connecting thousands of riders each day to jobs, schools, healthcare, shopping, and community destinations across Fort Wayne and New Haven. Today, Citilink continues to evolve with new technologies, accessible vehicles, and improved service designed to meet the needs of every rider.

Our Mission

Linking People to Life. Why do we exist? To connect our community to life's opportunities by empowering human mobility.

Our Vision

Our customers are proud to ride and Citilink is viewed as an esteemed mobility partner in the community. We strive to create a dignified customer experience and ensure that public transportation is highly valued in the community.

Our Values

- Safety:** Every rider, every trip.
- Accessibility:** Transportation for all, without barriers.
- Reliability:** Service you can depend on, day after day.
- Respect:** Treating riders, employees, and partners with dignity and care.
- Sustainability:** Reducing congestion and protecting our shared environment.

Citilink is rooted in service, growing with Fort Wayne, and moving our community forward.



Advocacy and Impact

Public Transit Moves More Than People, It Moves Communities.

Every Citilink trip connects people to opportunity, from work and school to healthcare and the connections that keep Greater Fort Wayne strong.

By the Numbers

Citilink's service plays a vital role in the Fort Wayne region:

- 1.3 million passenger trips each year connecting riders to jobs, education, and healthcare
- 70% of trips are for work or school
- 500,000+ gallons of fuel saved annually through shared rides
- Thousands of cars removed from local roads each day, reducing congestion and emissions
- Hundreds of ADA-accessible stops and vehicles supporting riders of all abilities

Economic Value

Every \$1 invested in public transportation generates about \$5 in local economic return, strengthening workforce access and attracting employers.

Community Impact

Citilink supports seniors, people with disabilities, and riders with limited transportation options, while partnerships with schools, agencies, and employers help the region grow.

Advocacy in Action

Citilink works with policymakers and community leaders to keep public transportation a priority. Share your story on our Join Us page.

Learn more at fwcitilink.com/join-us or scan the QR code.

Together, we're driving economic growth, access, and opportunity for all.



Travel Training

Gain Confidence Riding Citilink!

Our Travel Training program helps new riders learn how to plan trips, read schedules, and safely use all Citilink buses, including Fixed Route, Flexlink, and Access/Access Plus services.

Boostlingo helps us offer on-the-spot language interpretation during travel training so more people can learn how to ride.

Scan the QR code below to learn more and to check out our virtual travel training option!

Who It's For

- First-time riders
- Seniors
- Persons with disabilities
- Students or job seekers learning new routes

What's Included

- One-on-one or group instruction
- Trip planning assistance
- Boarding, fare payment, and safety tips
- Practice rides with a trainer
- Optional "bus buddy" for your first few trips

How to Get Started

Call 260-265-1753 or visit fwcitilink.com/travel-training to schedule your free session.

Training is customized to your schedule, mobility needs, and destinations.

Learn to ride confidently, safely, and independently!



Amenities

Ride Comfortably. Connect Easily.

Citilink is committed to making every trip safe, accessible, and convenient on board and at every stop.

Central Station Amenities

- Free public Wi-Fi throughout the station
- Indoor waiting area with restrooms and seating
- Customer Service Desk
- Route and schedule displays
- Bike racks and outdoor seating

On the Bus

- WiFi available on our buses
- Bike racks on all Fixed Route buses (two bikes per rack)
- Low-floor, ramp-equipped vehicles for universal accessibility
- Priority seating for seniors and persons with disabilities

Universal Accessibility

Every Citilink vehicle and facility is ADA-compliant. Lifts, ramps, kneeling buses, and audio/visual stop announcements help ensure all riders can travel safely and independently. We also have universal shelters that are designed to be accessible for all riders, regardless of their abilities.

Trip Planning and Bus Tracking

Need to plan your trip or see where your bus is? We have options for you! To see your bus location in real-time, click the Track My Bus button on the homepage of the Citilink website. If you're out and about, download the Transit app to see which buses are directly around you, how close they are, and directions on how to get to them.

New Bus Stop Signs

Modern, easy-to-read signs are installed across Fort Wayne, featuring updated information and QR codes that take you to the Routes page on our website to view all routes or to Token Transit to purchase tickets.

Making every connection more comfortable for everyone.

Schedules

Find Your Route. Know Your Time. Get There with Confidence.

Citilink makes it easy to plan your trip with printed timetables, online tools, and real-time updates.

How to Find Your Schedule

- Scan the QR code below to visit the Routes page on our website
- View complete route maps, schedules, and service alerts.
- Download the Transit App for live tracking and to see what bus is closest to you when you're out and about.
- Call 260-432-4546 for help finding your route or next departure time.

Guaranteed Stops

Each Citilink schedule lists a series of guaranteed timepoints — key stops where buses will not depart before the time shown.

Between those points, times are estimated based on distance and traffic.

Stay Updated

- View or print schedules anytime at fwcitilink.com or by scanning the QR code below.
- Get route changes, detours, and alerts by text or directly through the Transit app
- For personalized trip help, call 260-432-4546

Reliable service, clear schedules, and real-time information at your fingertips.



System Map



260-432-4546

fwcitilink.com

