

Citilink, Fort Wayne

2025 Citilink Community Survey

GIS Maps

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GIS Maps

2025 Citilink Community Survey

Interpreting GIS Maps





How to Interpret GIS Maps

The GIS (Geographic Information System) maps on the following pages show the mean ratings for satisfaction and rating questions that were on the 2025 Citilink Community Survey. Boundaries are shown by Zip Code.

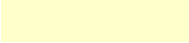
When reading the maps, please use the following color scheme as a guide:

Positive Ratings


 Darker blue shades generally indicate high satisfaction with a service, high ratings, high levels of support, or high ratings of agreement. Ratings of, "very satisfied," "excellent," "very supportive," or "strongly agree."


 Lighter blue shades generally indicate satisfaction with a service, good ratings, support, or agreement. Ratings of, "satisfied," "good," "somewhat supportive," or "agree."

Neutral Ratings

 Off-white shades indicate neutral ratings. Generally indicating that residents thought the quality-of-service delivery is adequate.

Negative Ratings

 Orange shades generally indicate slight dissatisfaction with a service, below average ratings, not supportive, or disagreement. Ratings of "dissatisfied," "below average," "not supportive," or "disagree."

 Red shades generally indicate dissatisfaction with a service, poor ratings, not at all supportive, or disagreement. Ratings of "very dissatisfied," "poor," "not at all supportive," or "strongly disagree."

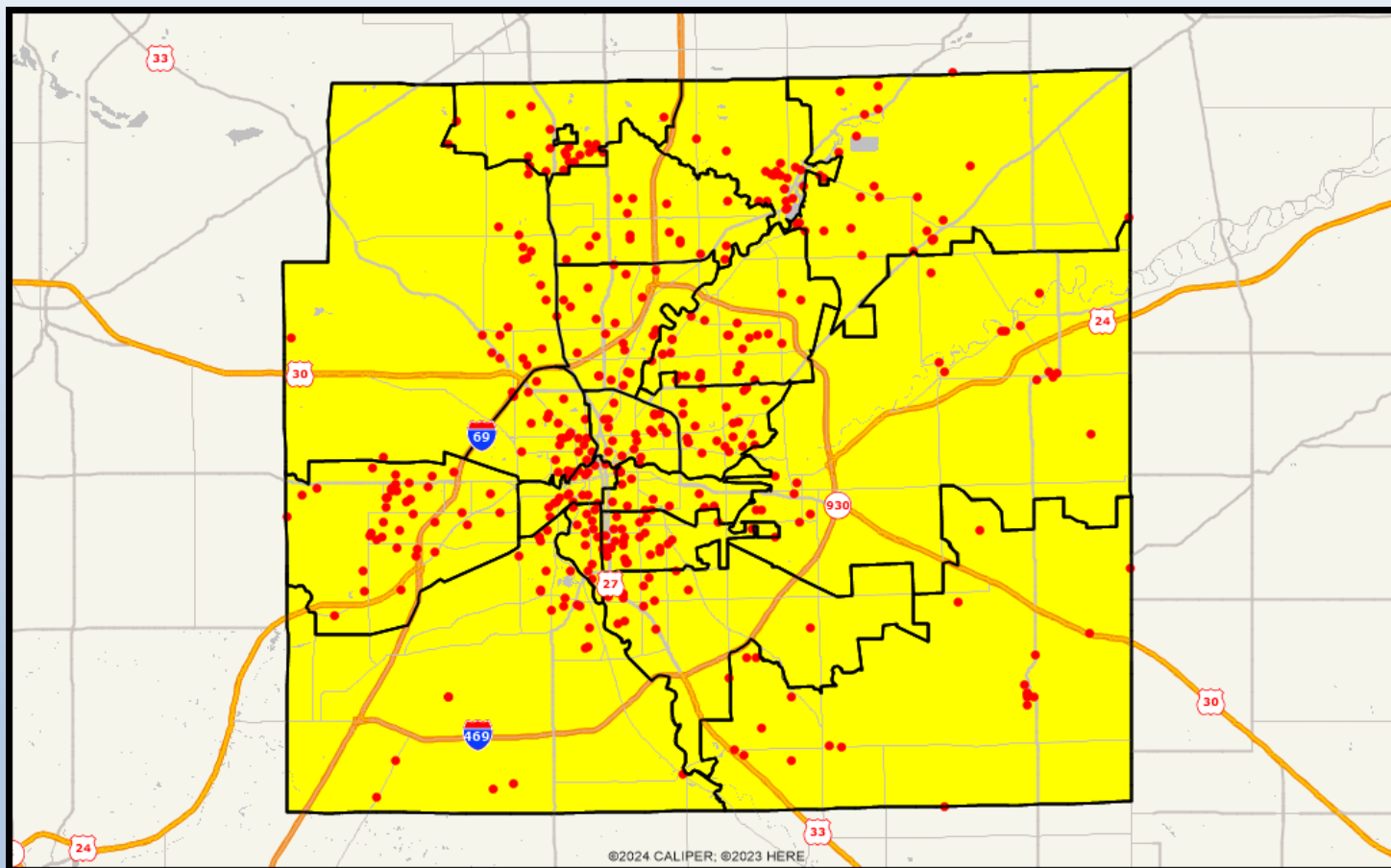
Mean Rating:

The mean rating on each slide is the average response for that question on the survey. All the questions used 5-point scales. The Mean Scale is below

Mean Rating:	Color Shade:
5.0 - 4.2	Darker Blue
4.2 - 3.4	Lighter Blue
3.4 - 2.6	Off-White
2.6 - 1.8	Orange
1.8 - 1.0	Red

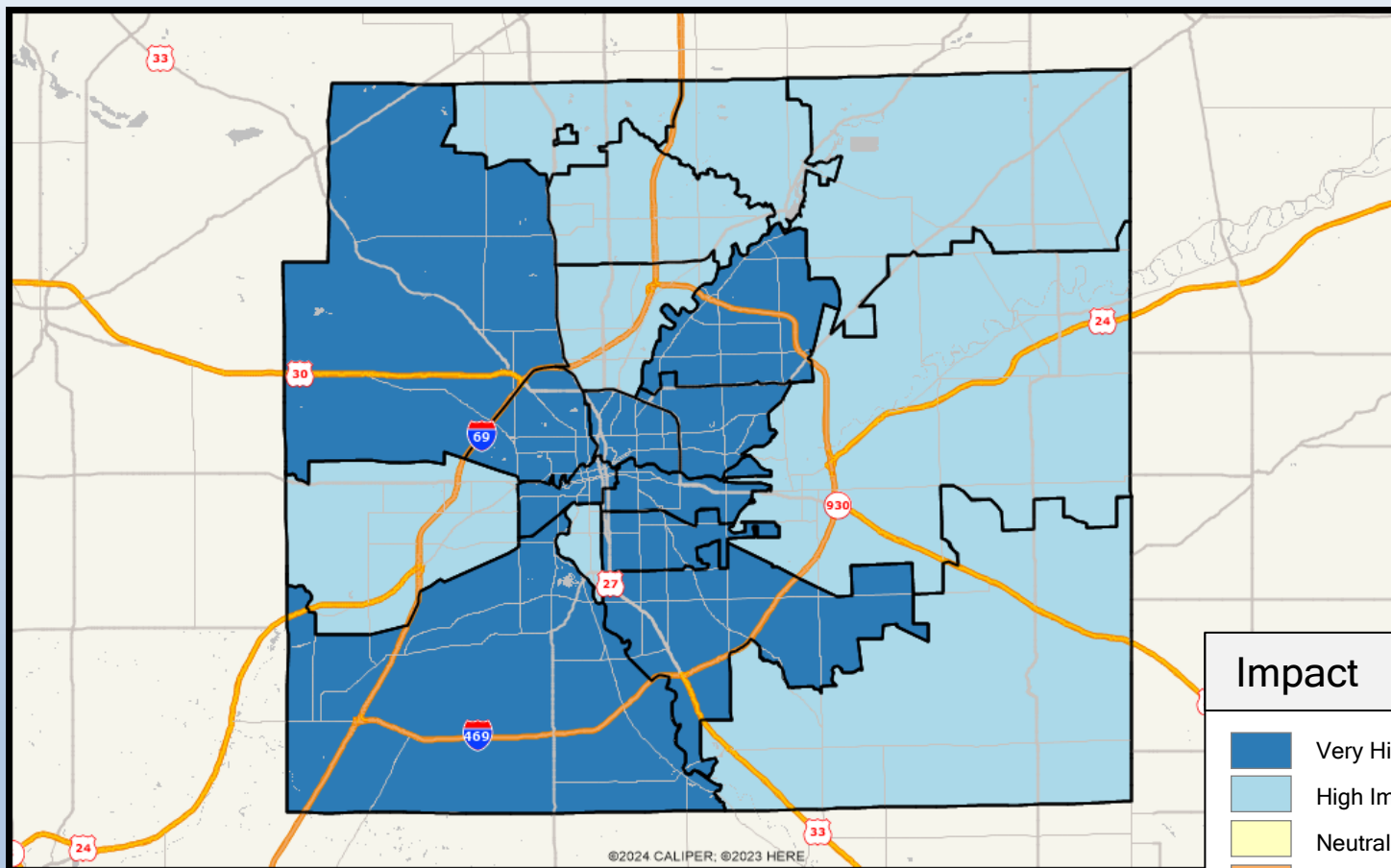
Location of Respondents

(Boundaries by Zip Code)



Q2. How much impact do you think public transportation has on the local economy?

Mean: 4.08

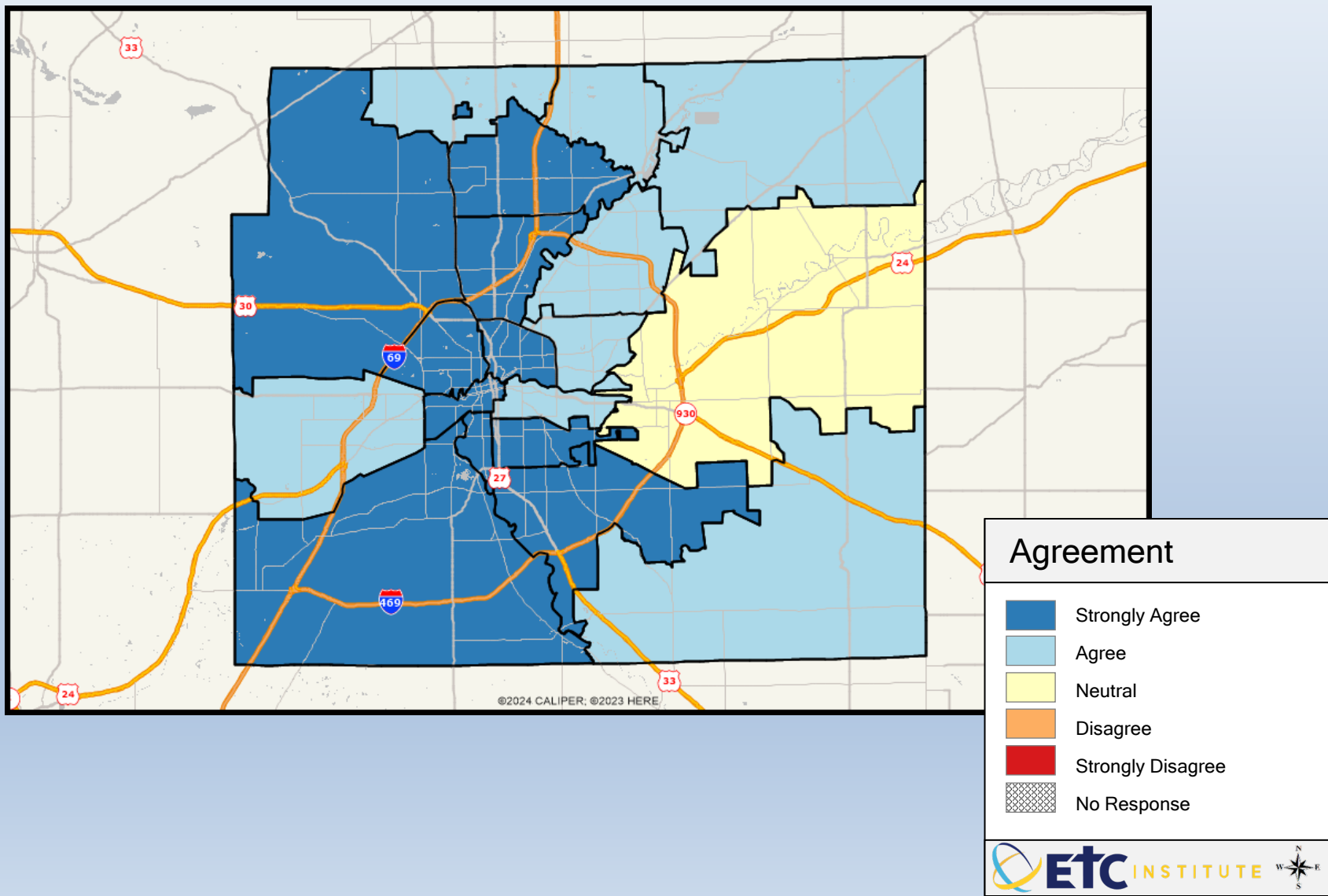


Impact

- Very High Impact
- High Impact
- Neutral
- Low Impact
- Very Low Impact
- No Response

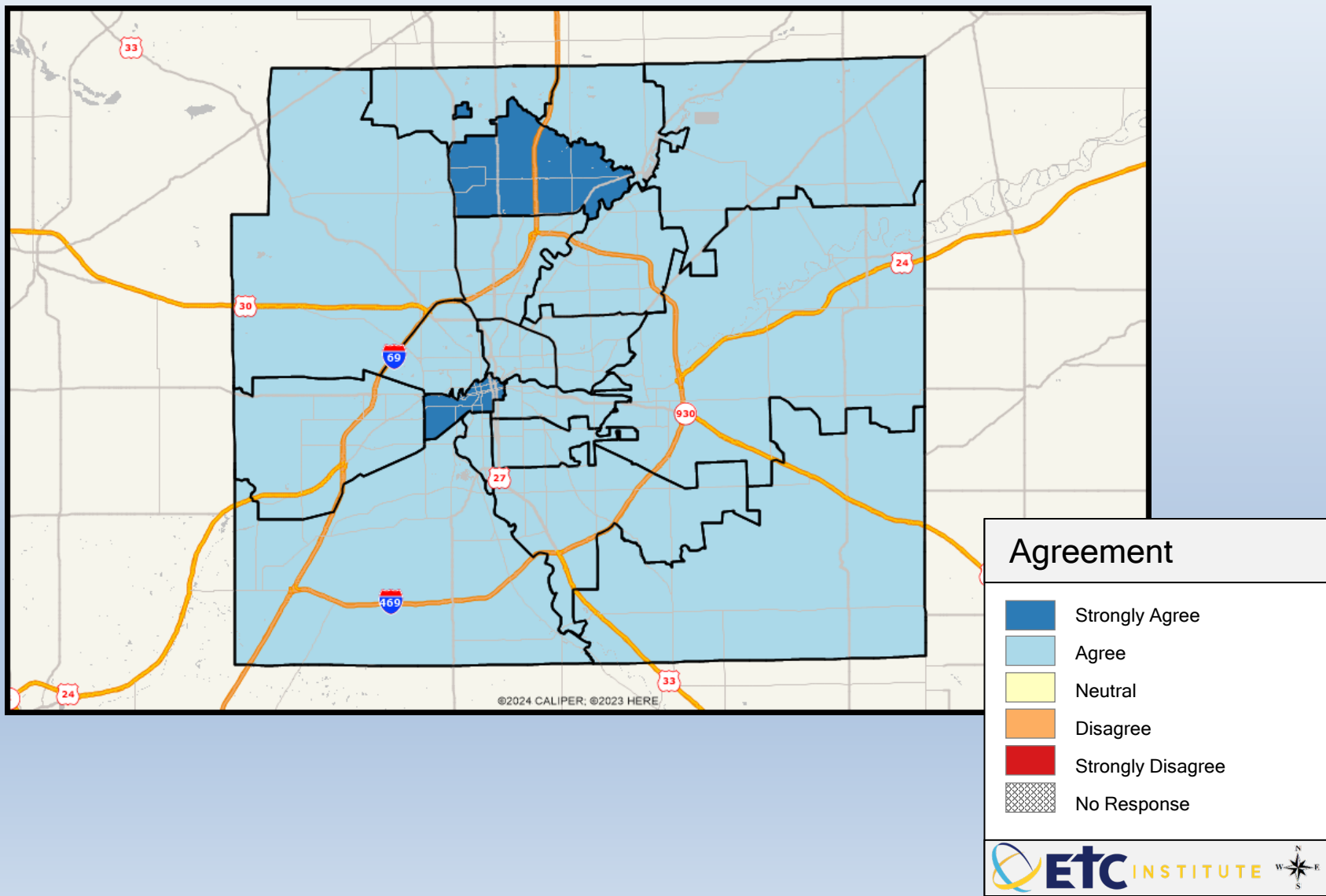
Q7-01. I feel Citilink vehicles are mechanically safe

Mean: 4.18



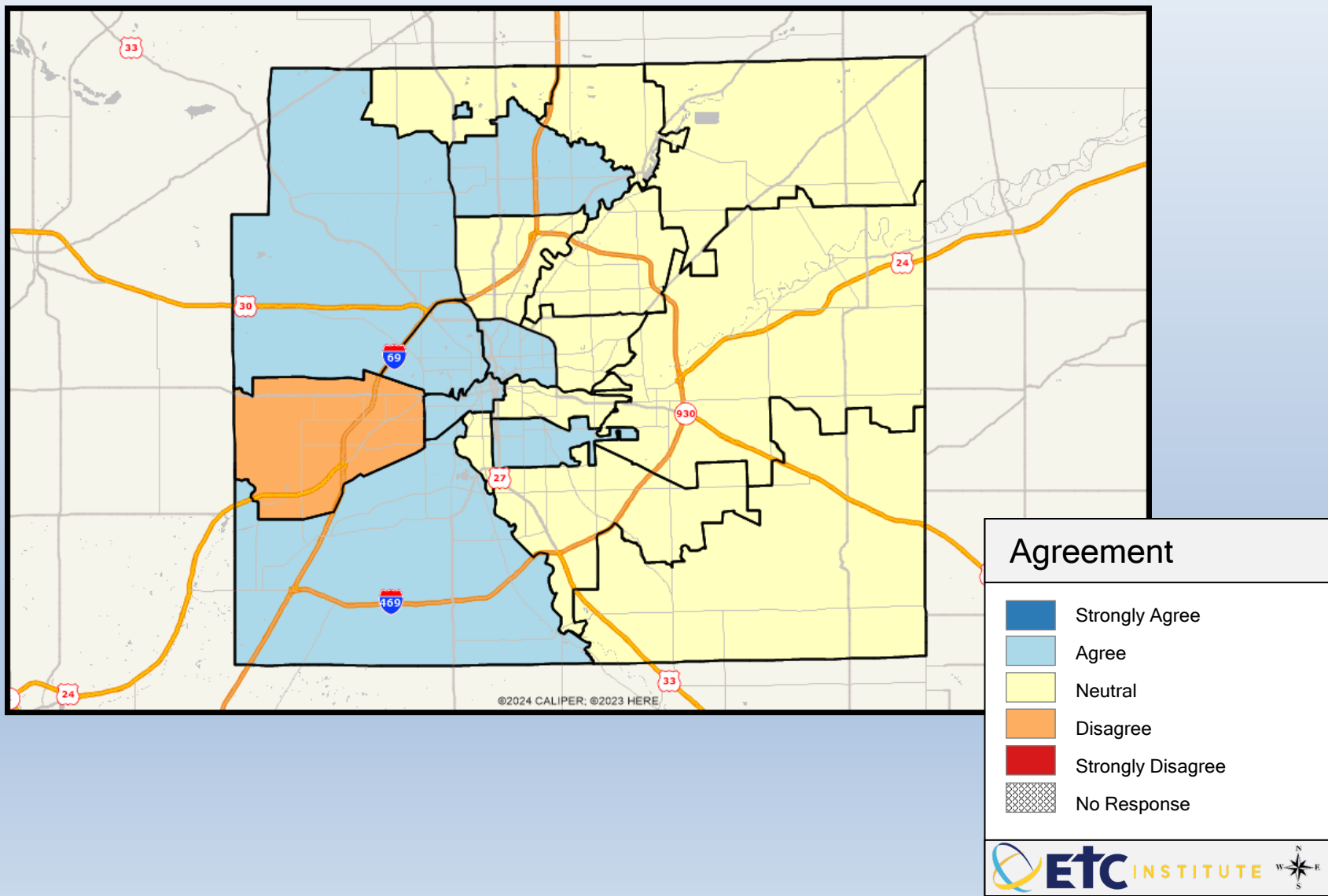
Q7-02. I feel safe while using Citilink services

Mean: 3.94



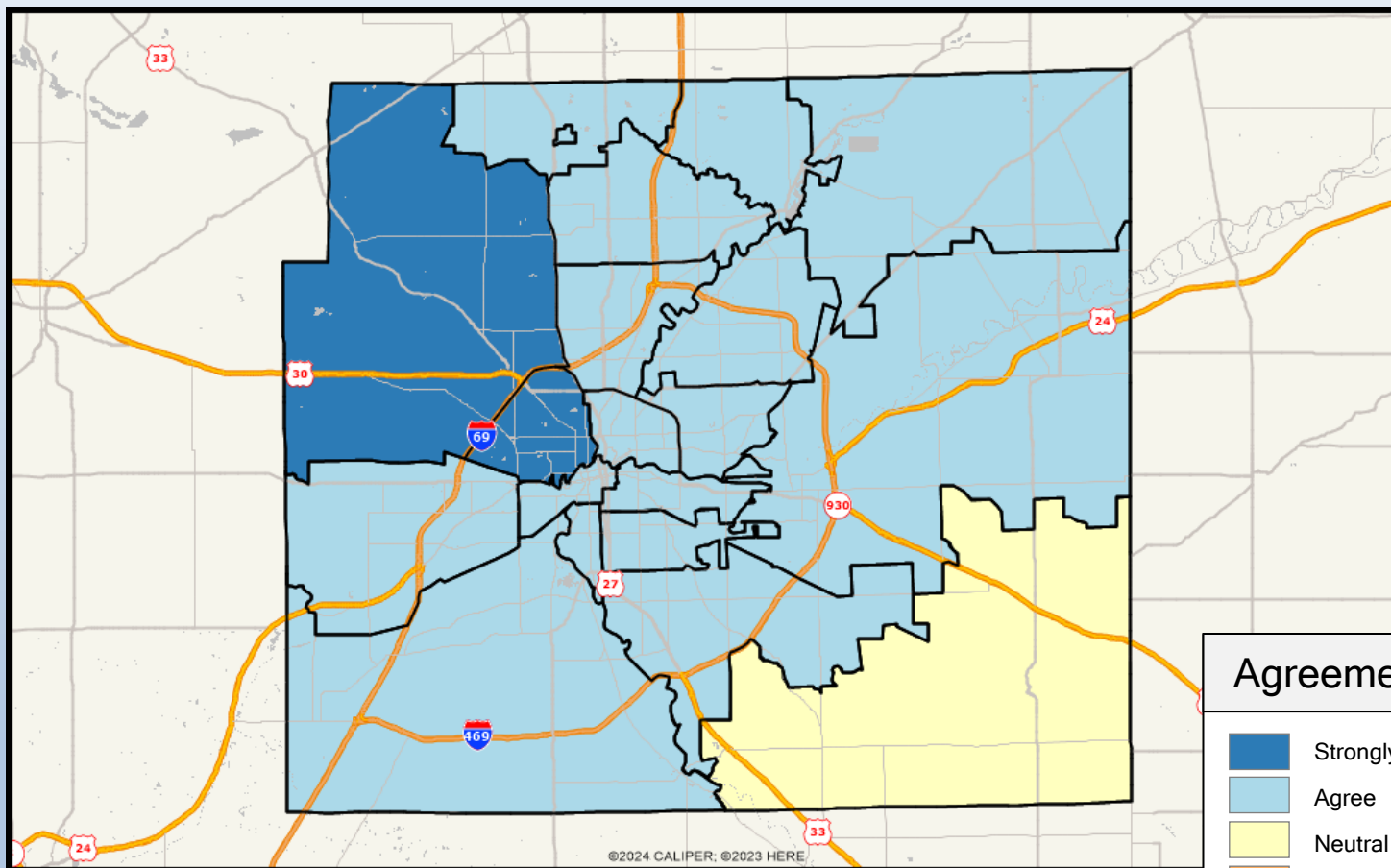
Q7-03. I feel safe while waiting at a Citilink bus stop

Mean: 3.34



Q7-04. Citilink services are accessible to people with various disabilities

Mean: 3.88

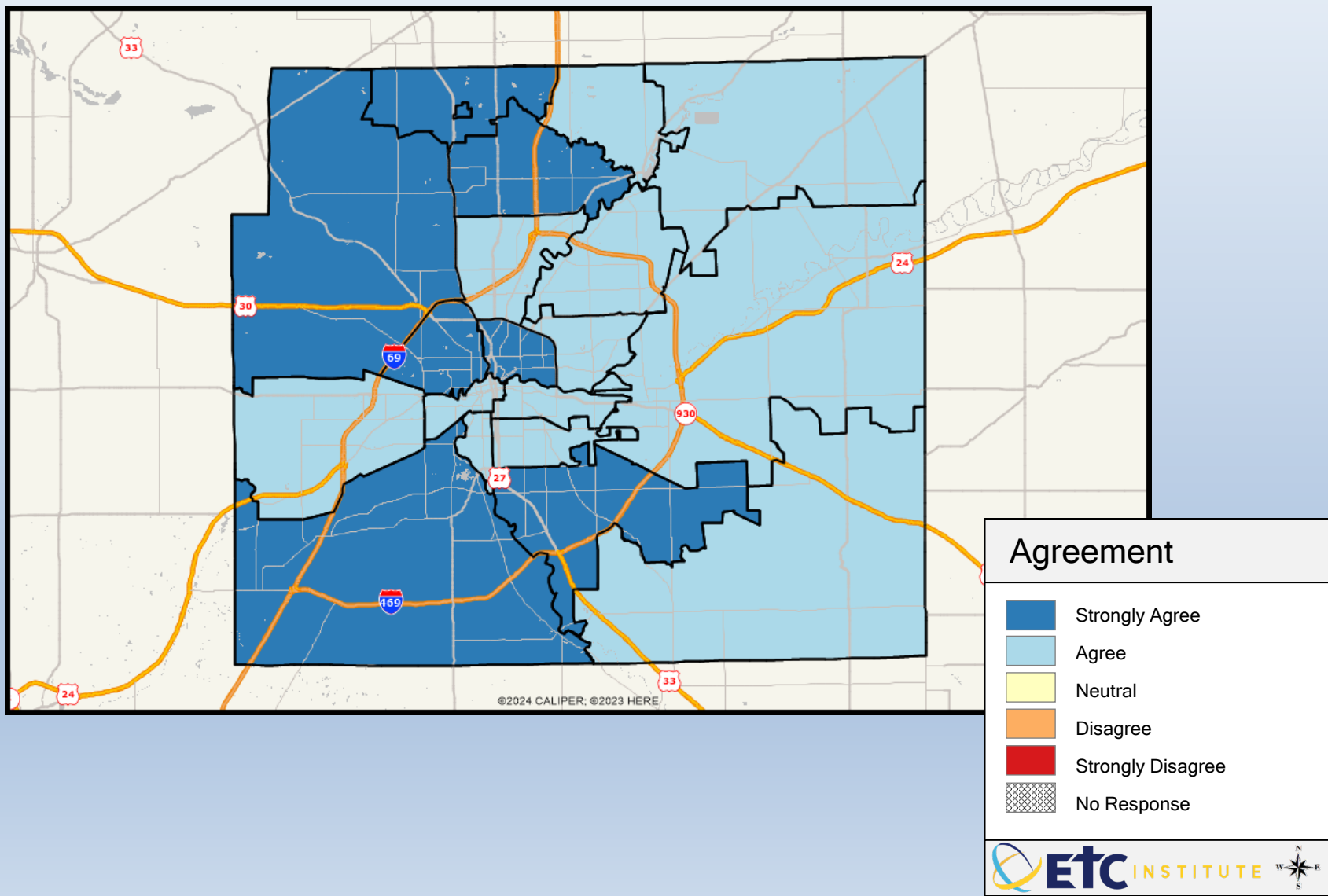


Agreement

- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree
- No Response

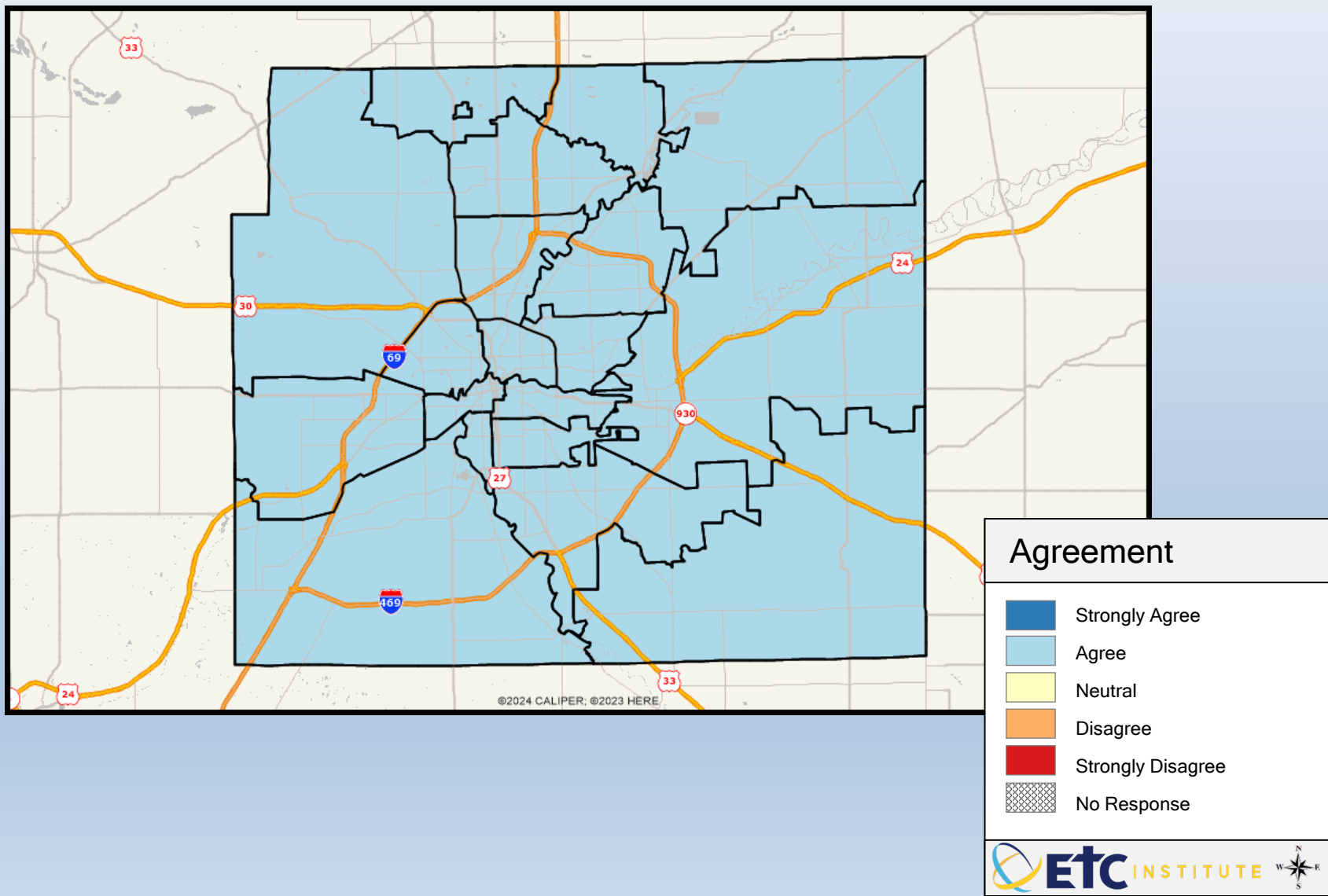
Q7-05. Citilink is a diverse, equitable, and inclusive community resource

Mean: 4.01



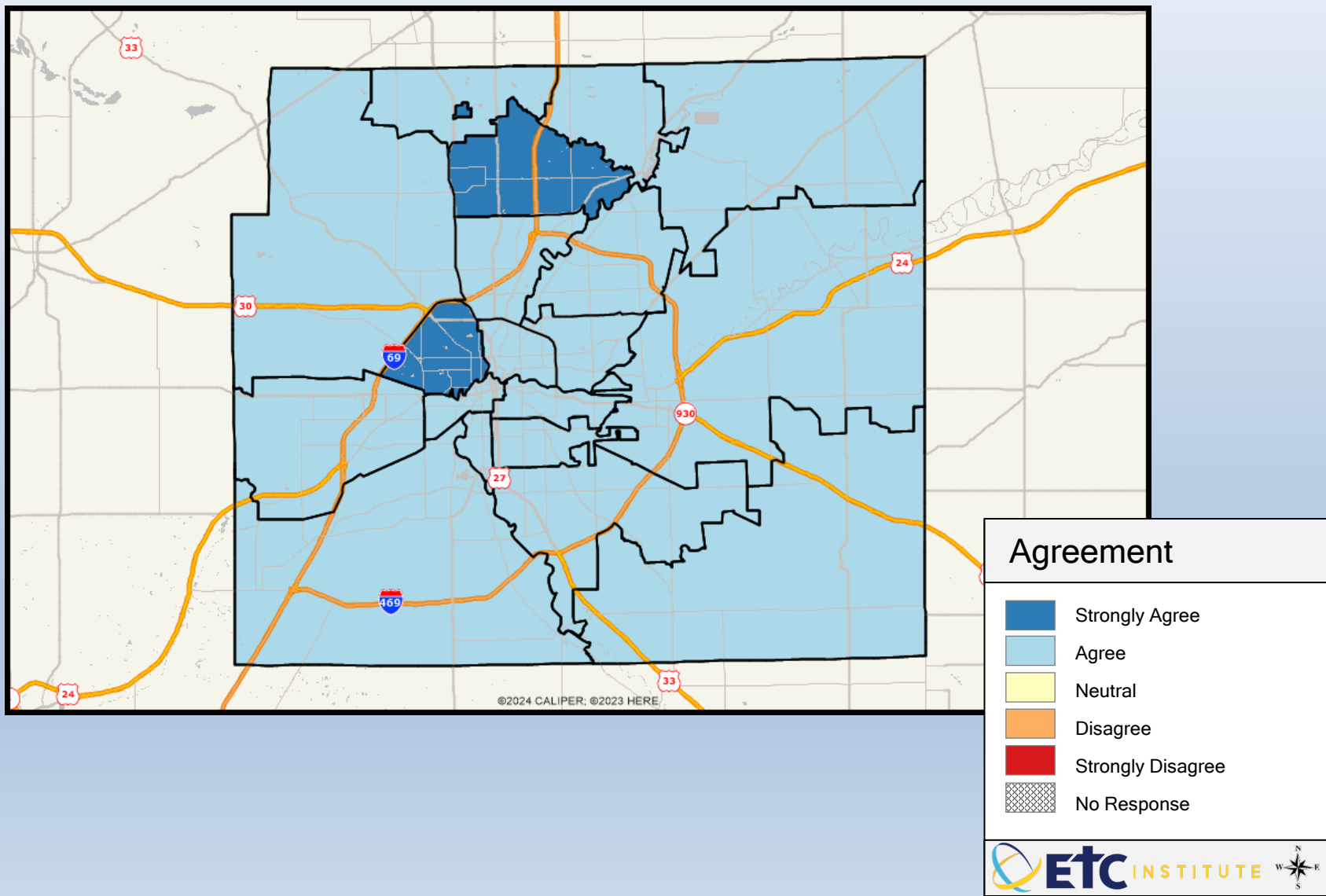
Q7-06. Citilink service supports community businesses

Mean: 3.82



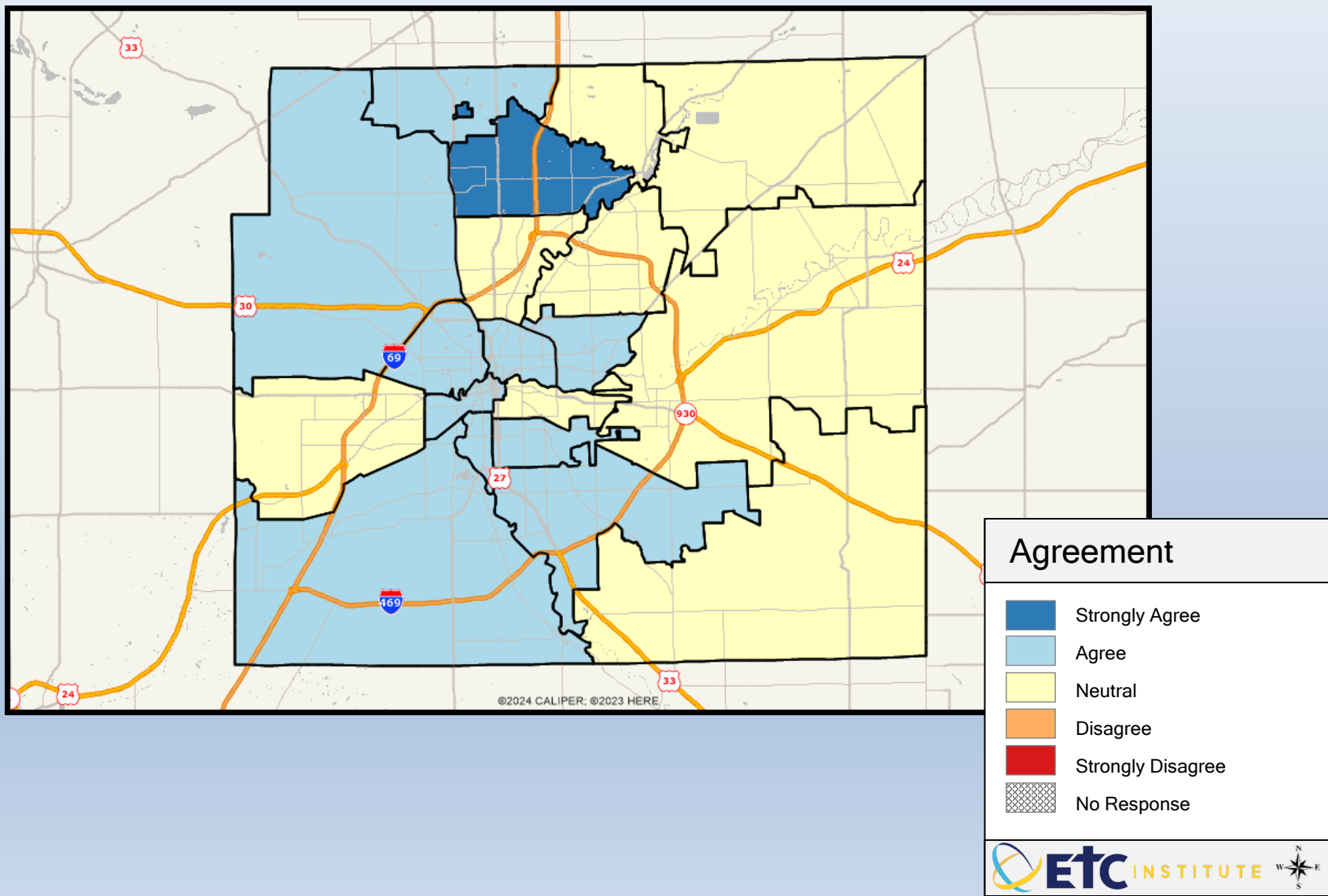
Q7-07. I have a positive perception of the Citilink brand

Mean: 3.82



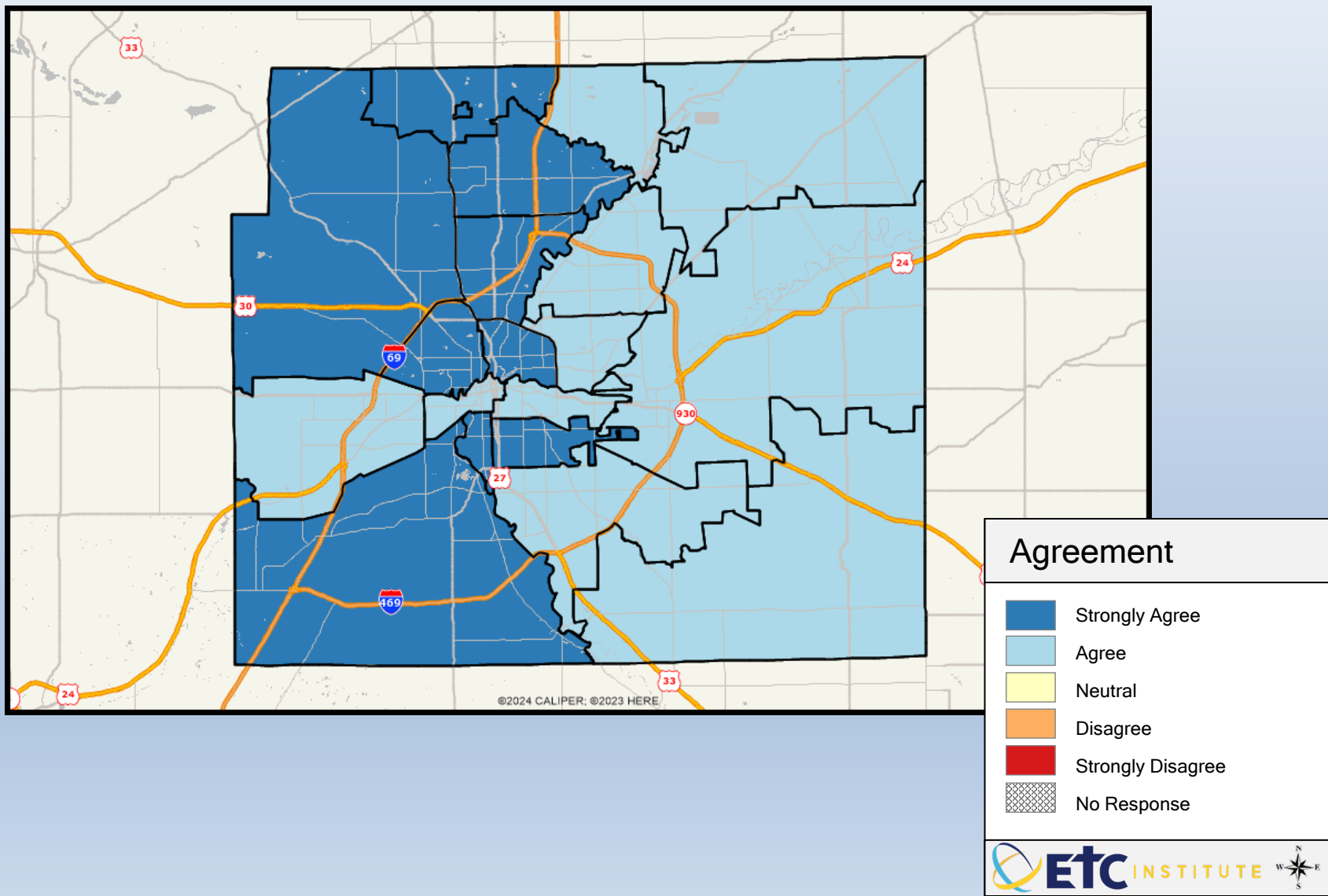
Q7-08. Citilink manages its financial resources well

Mean: 3.52



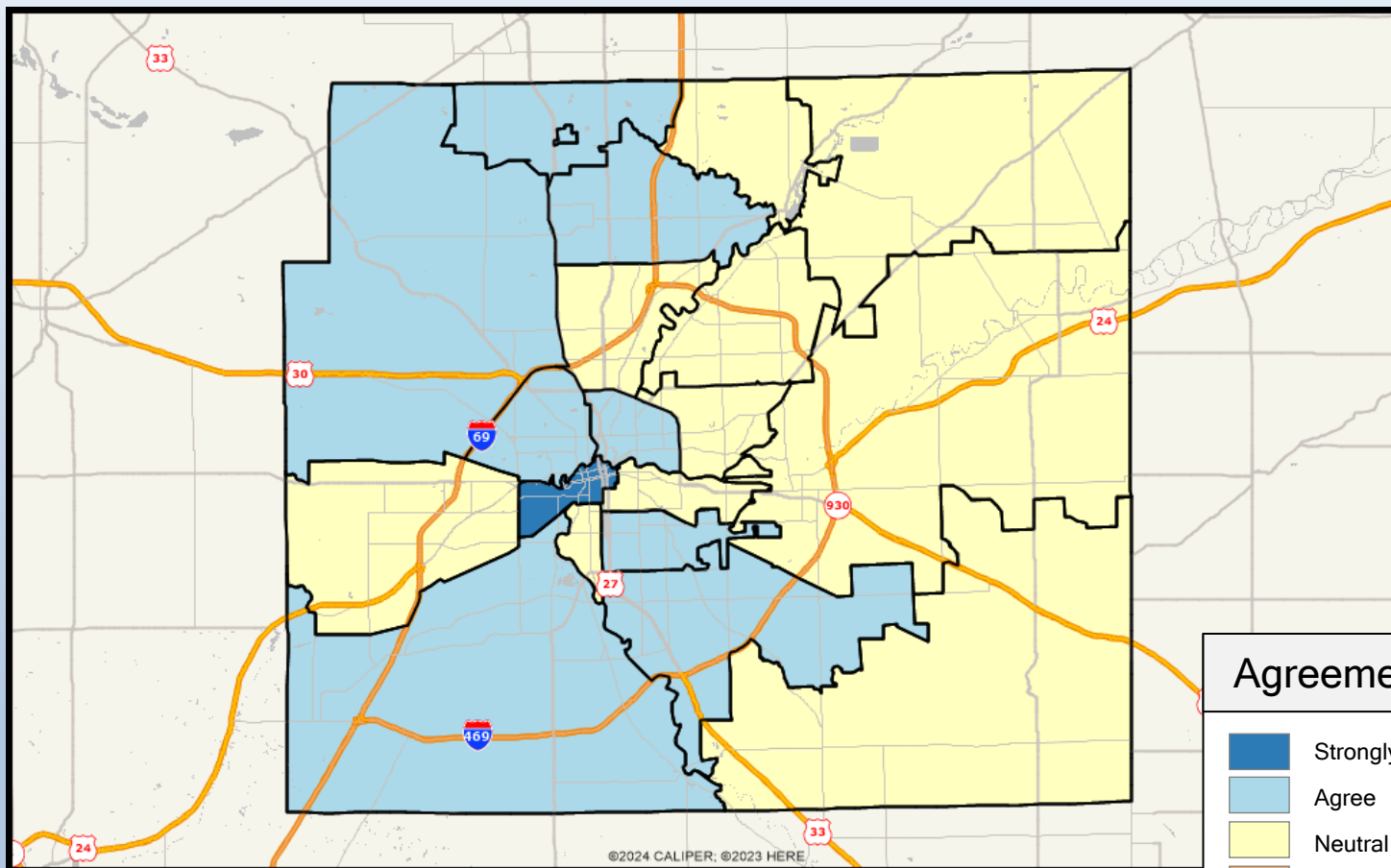
Q7-09. The community's investment in transit provides value

Mean: 4.18



Q7-10. Citilink's financial reporting is understandable and transparent

Mean: 3.48



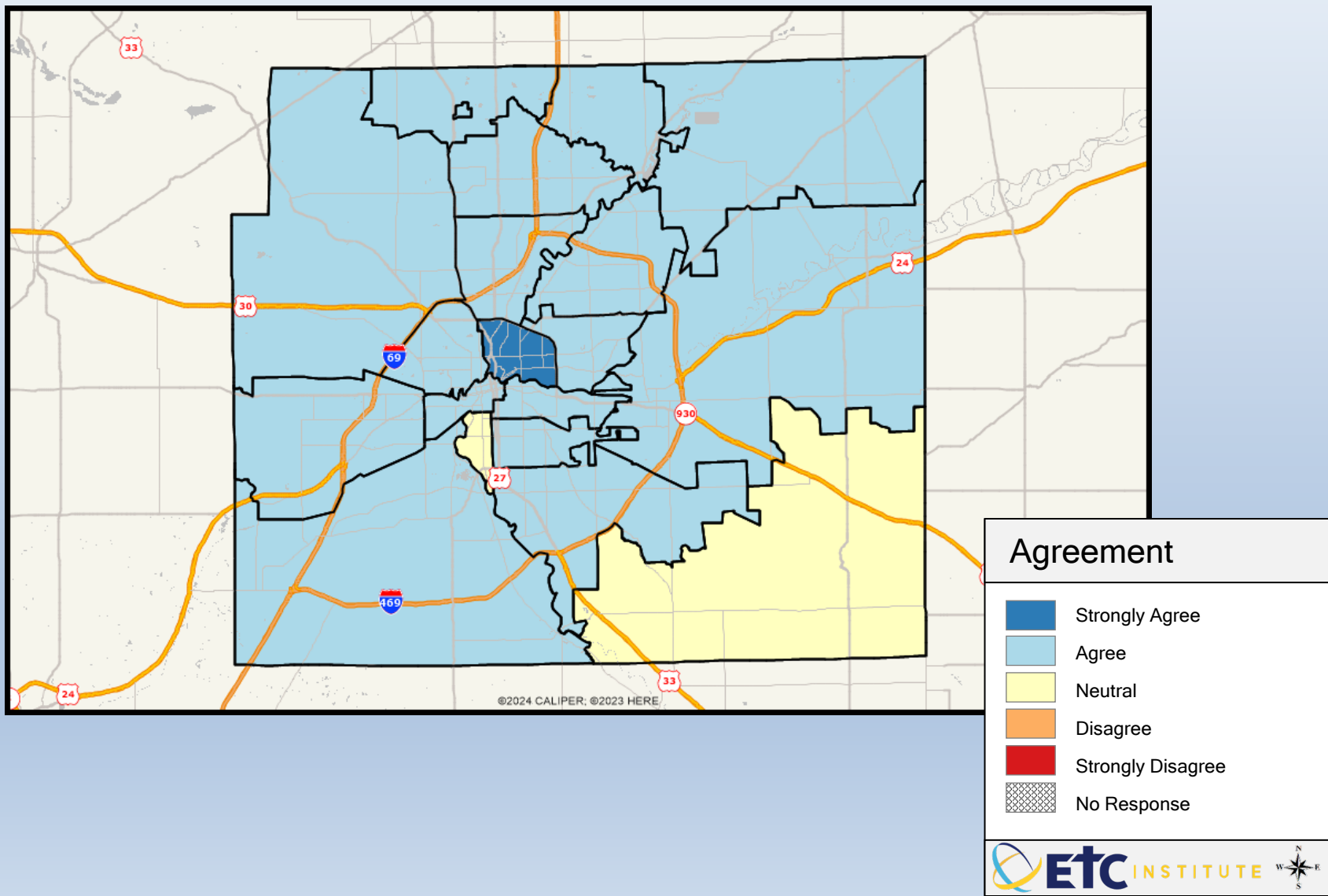
Agreement

- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree
- No Response

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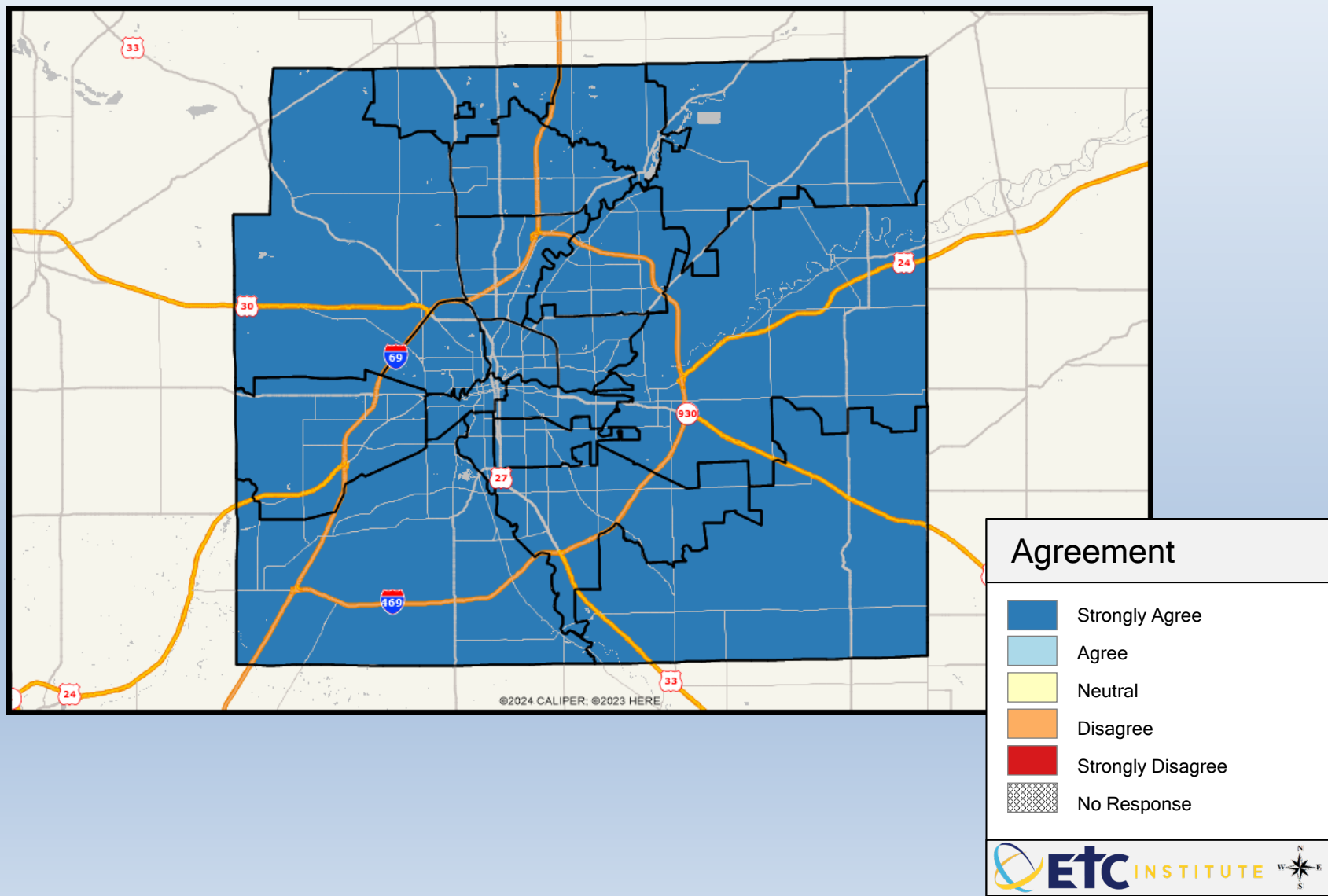
Q7-11. Citilink is trustworthy

Mean: 3.82



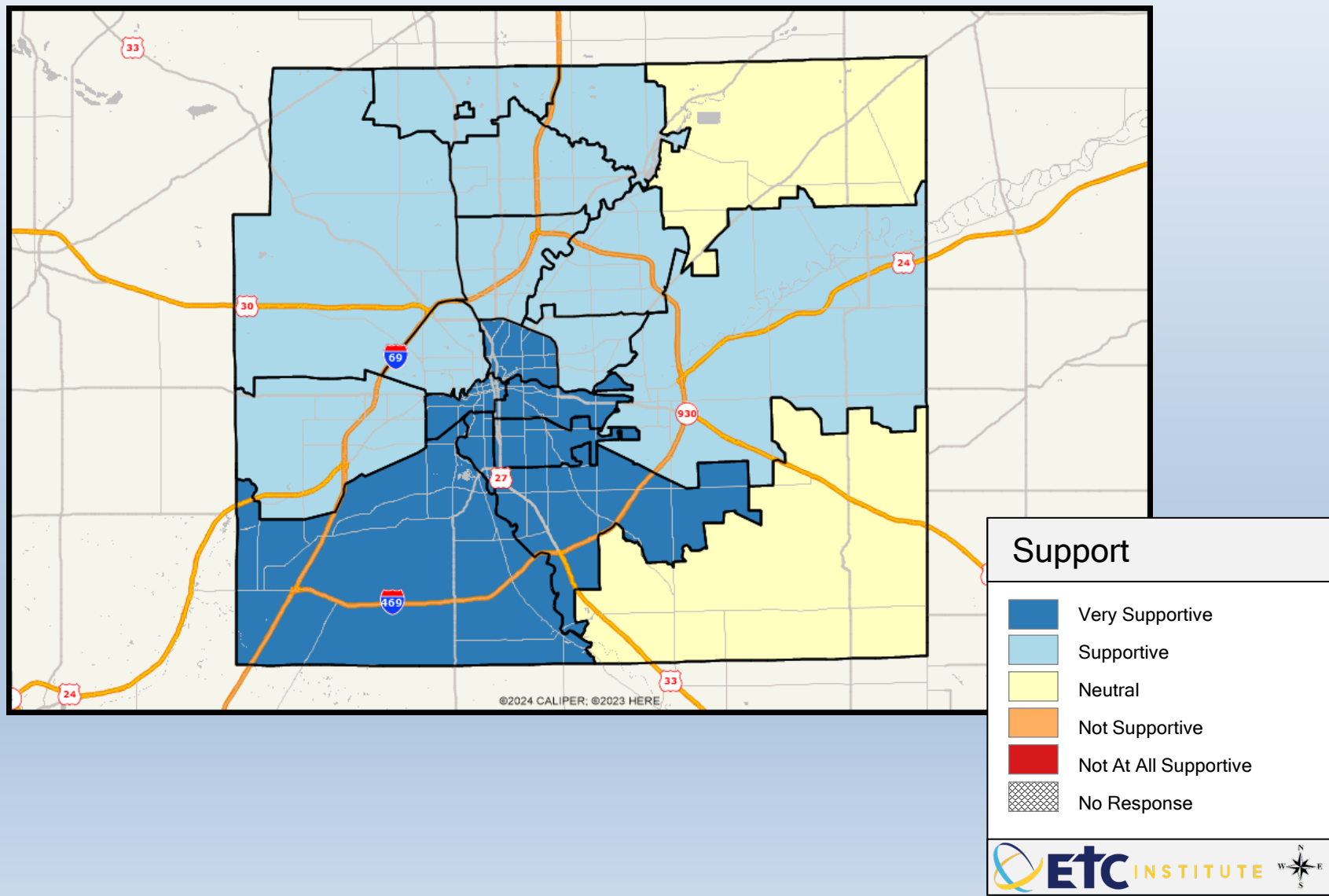
Q7-12. Public transportation is important for a thriving community

Mean: 4.62



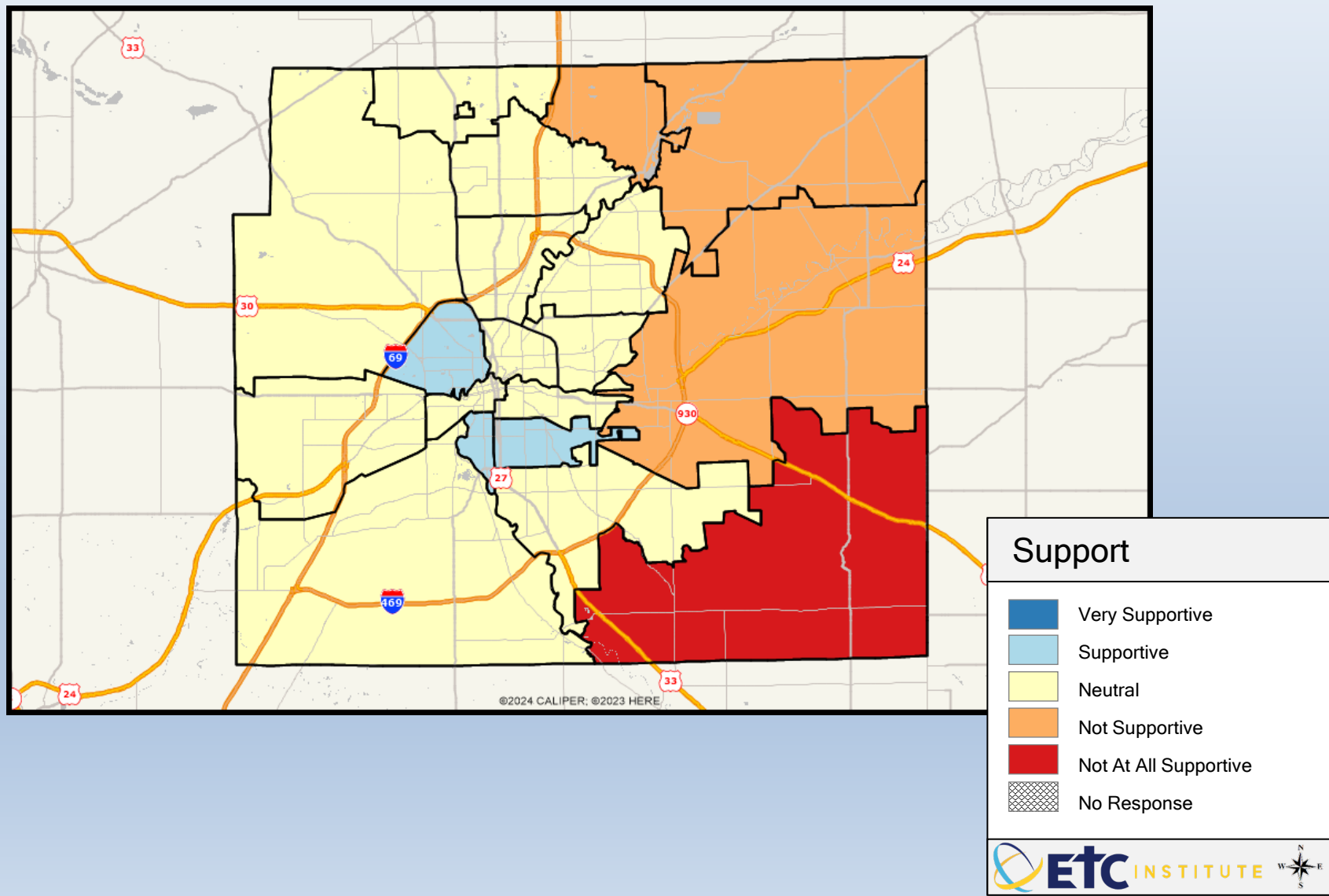
Q12. How supportive would you be for additional funding for public transportation to expand its services?

Mean: 4.05

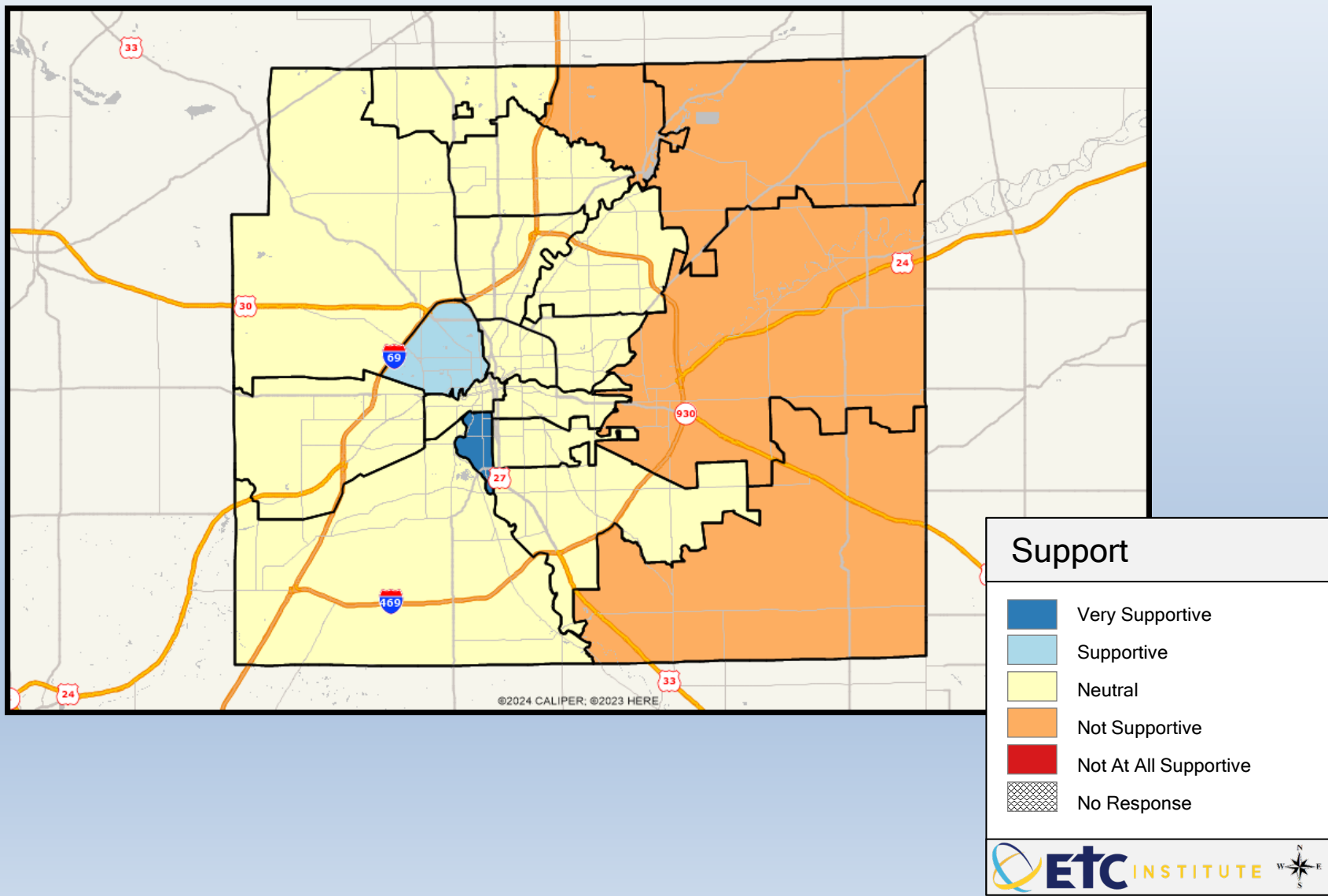


Q13-01. Payroll Tax. Increase to payroll taxes ranging from \$2-\$5 per paycheck

Mean: 2.93

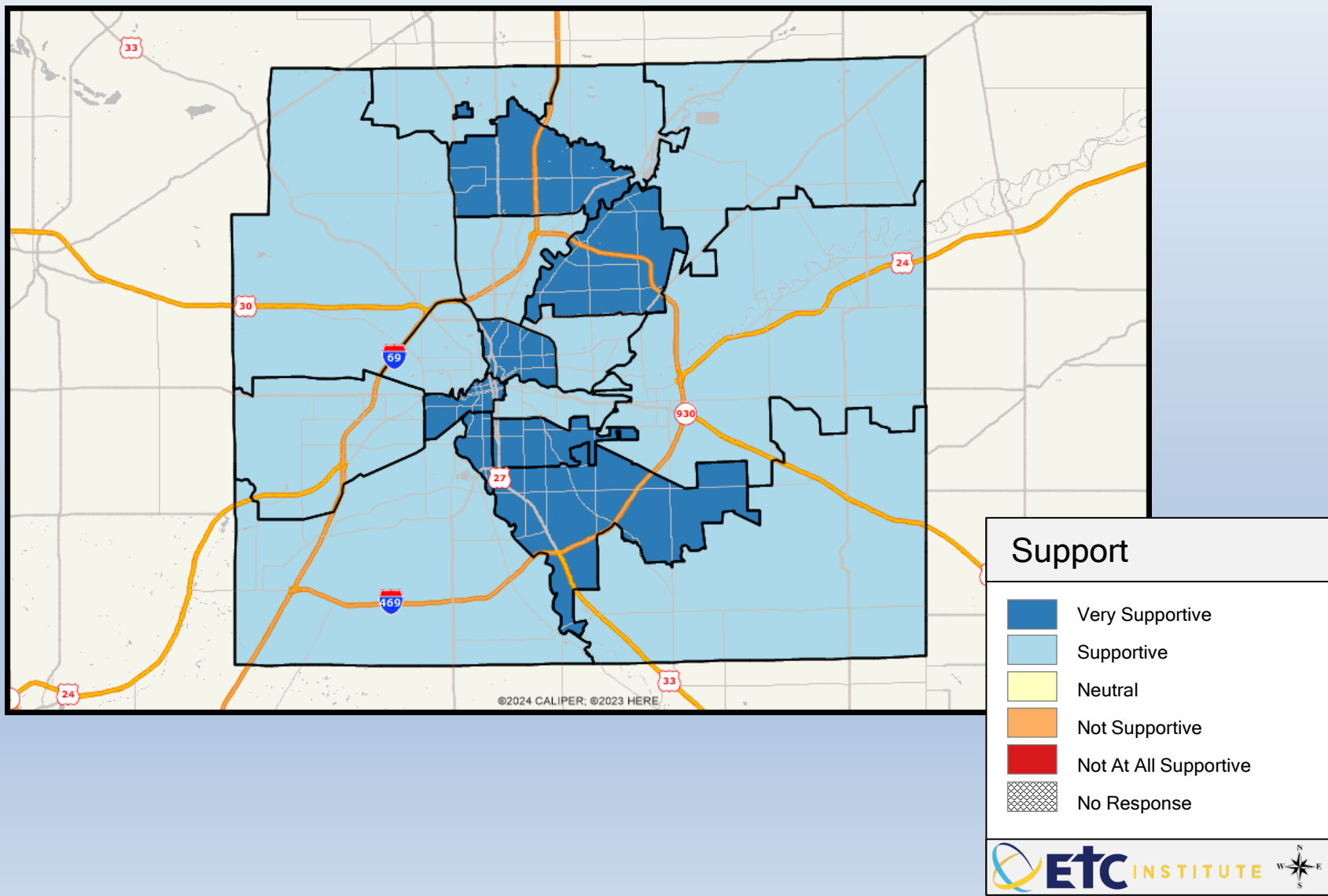


Q13-02. Property Tax. Increase to property taxes ranging from \$4-\$15 annually Mean: 2.99



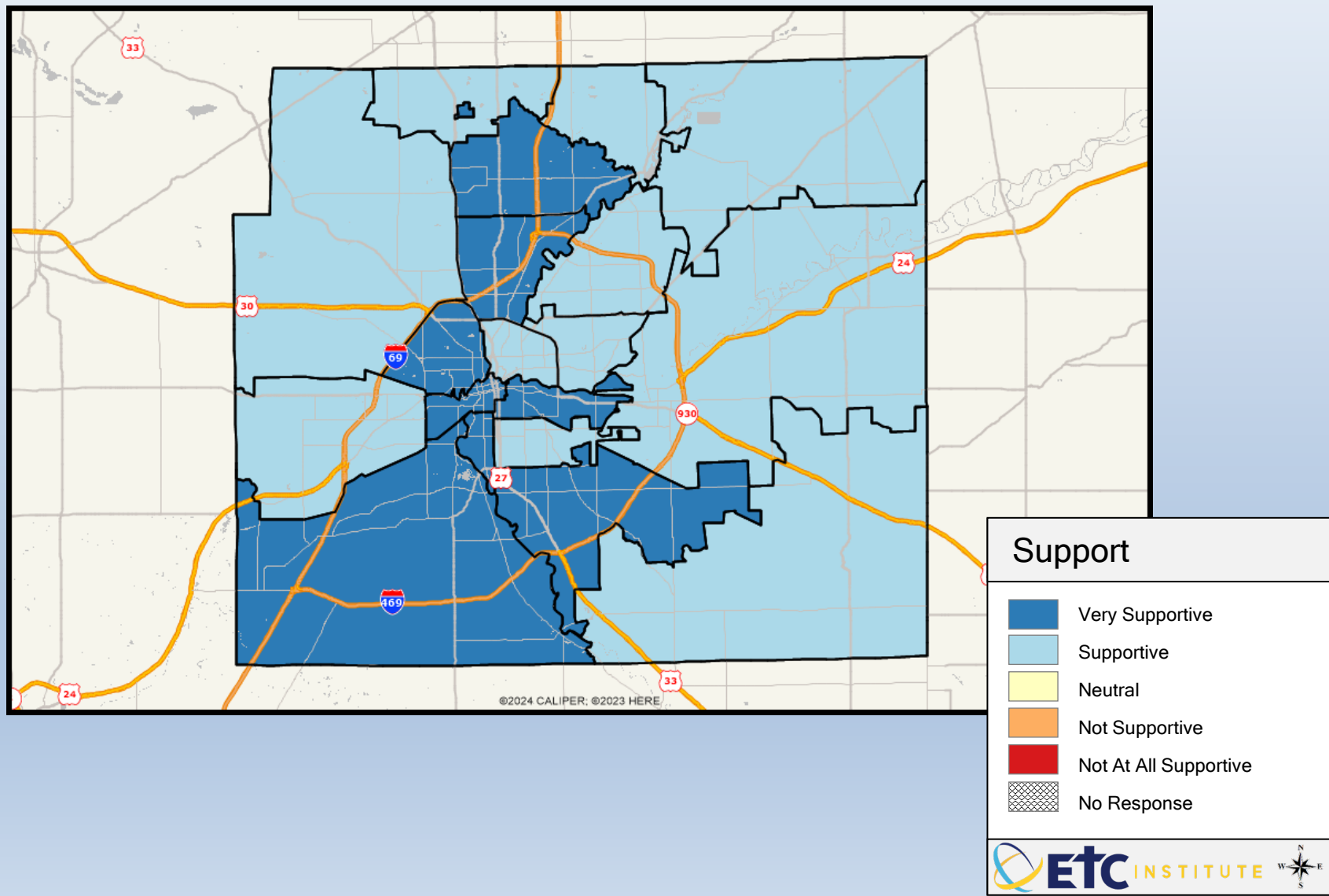
Q13-03. State funding. Increase to state contribution of the Public Mass Transit fund (PMTF)

Mean: 4.14



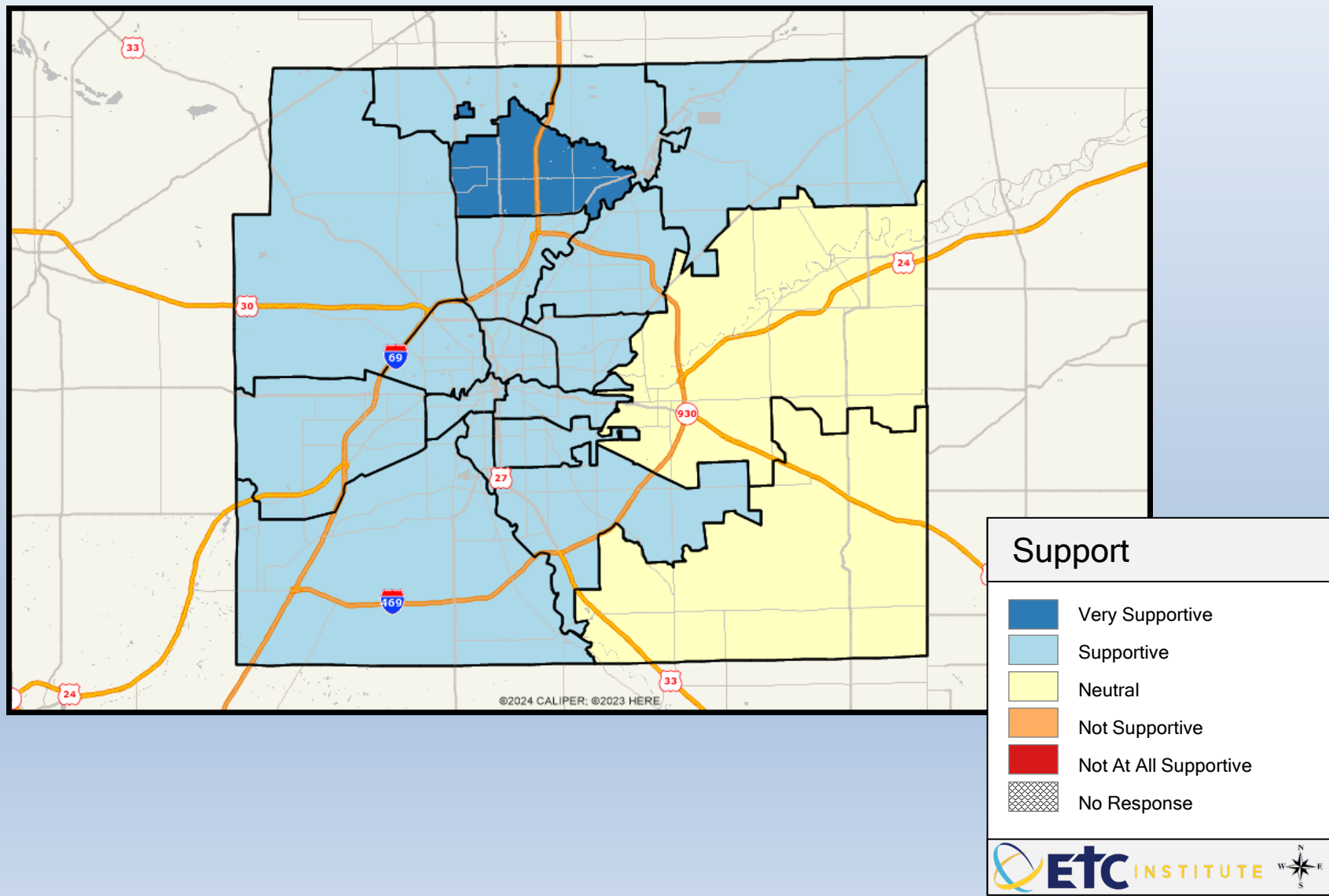
Q13-04. Direct contribution from the City of Fort Wayne

Mean: 4.11



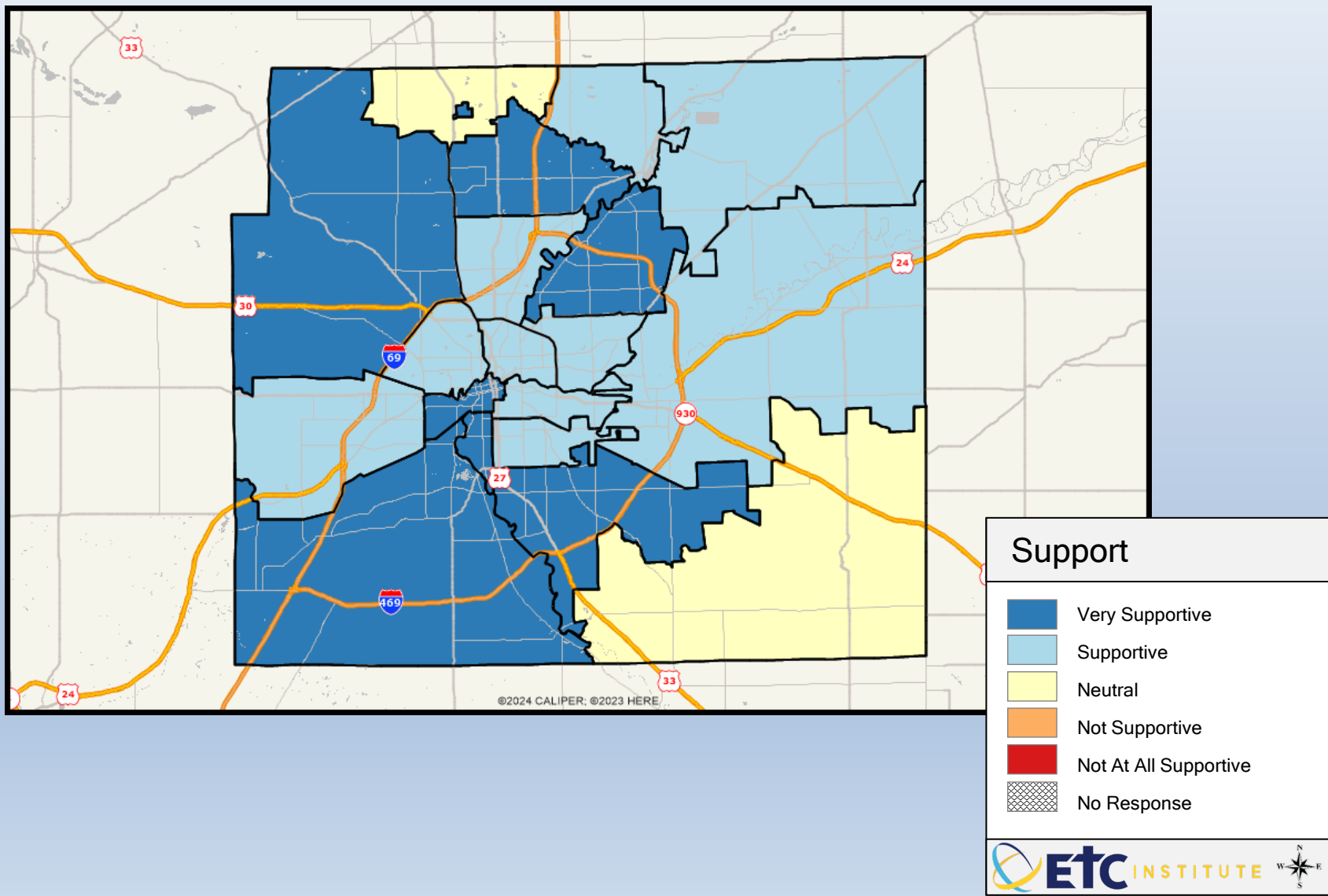
Q13-05. Direct contribution from other cities in Allen County

Mean: 3.8



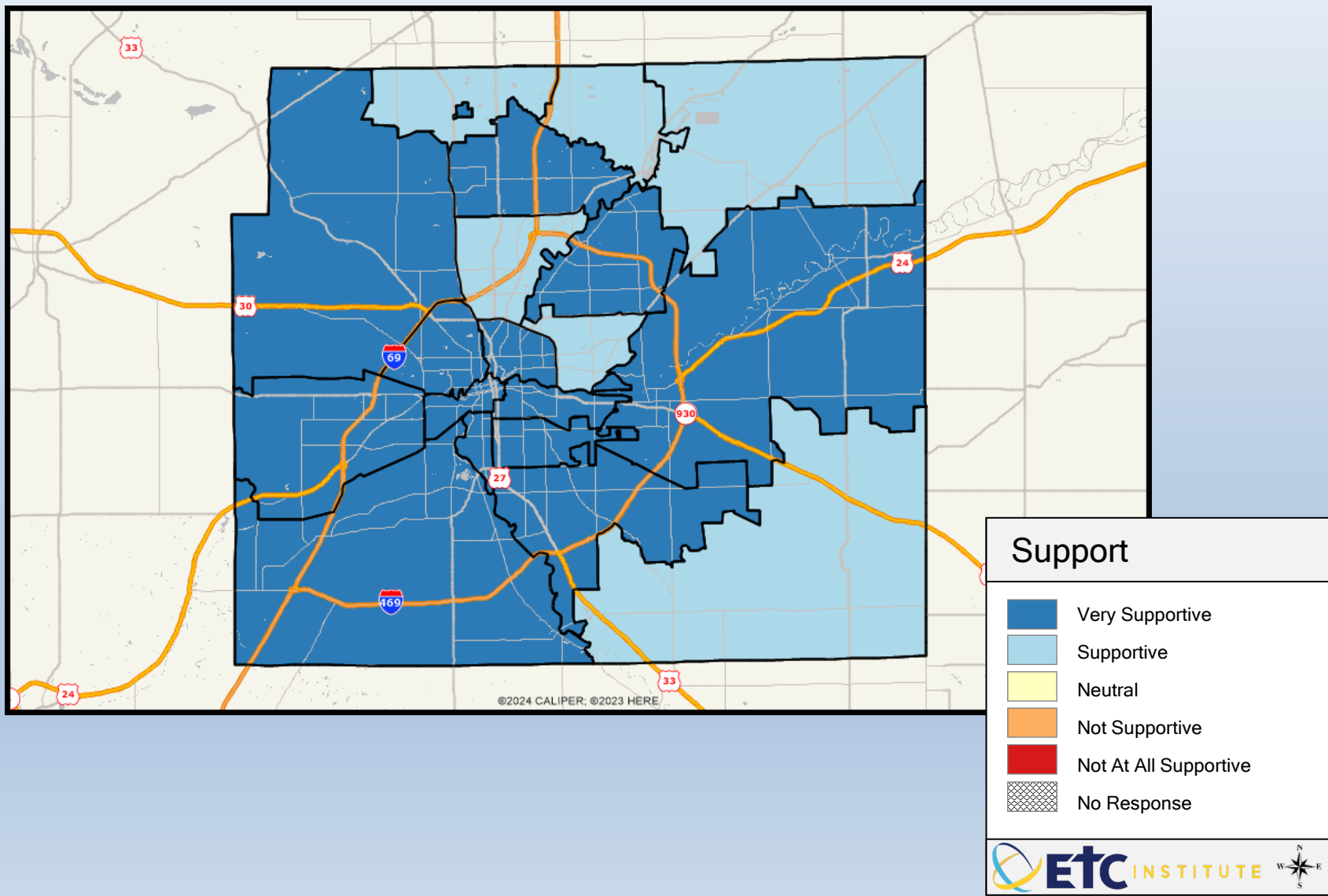
Q13-06. Direct contribution from Allen County

Mean: 3.96



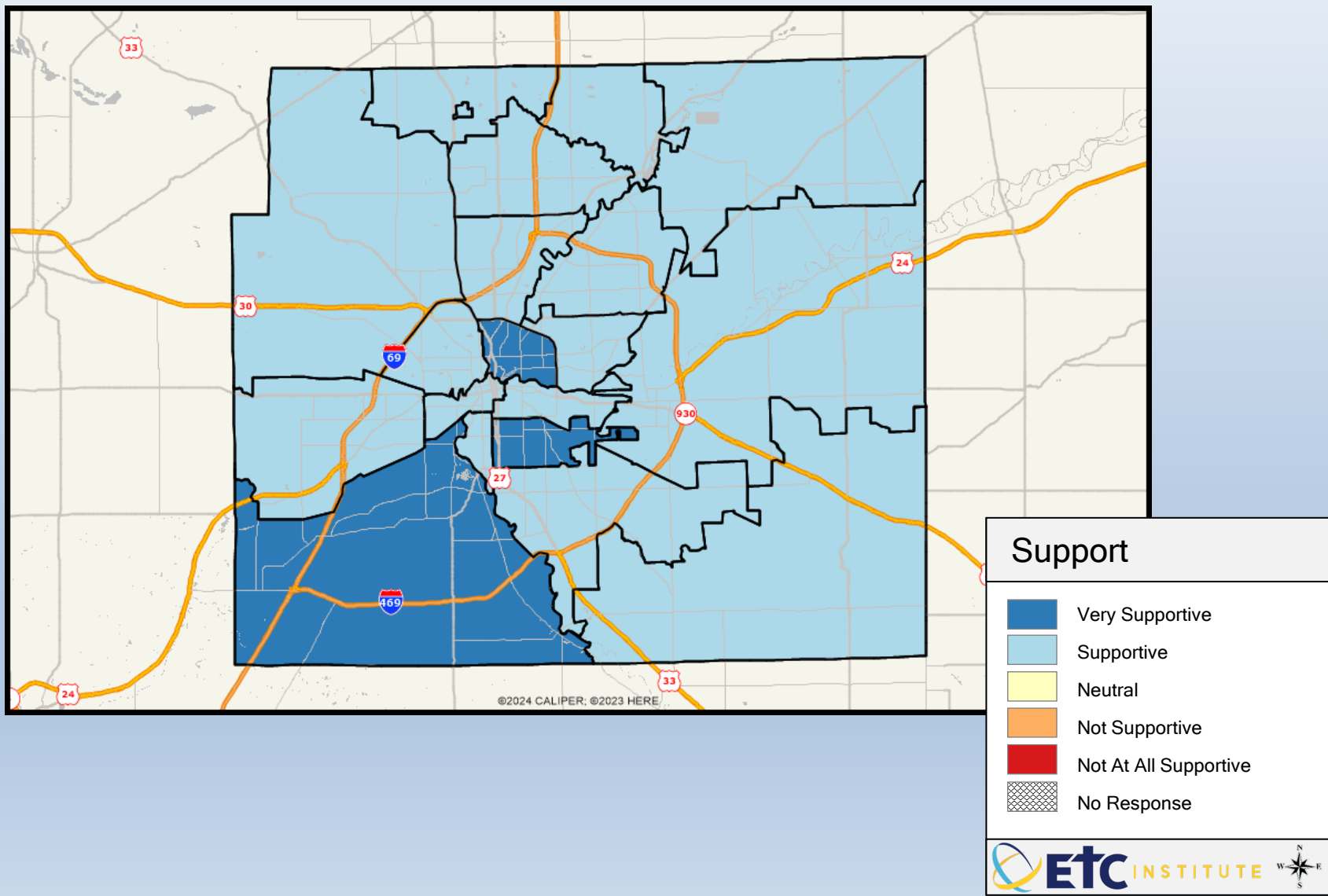
Q13-07. Private contributions from foundations or businesses

Mean: 4.25



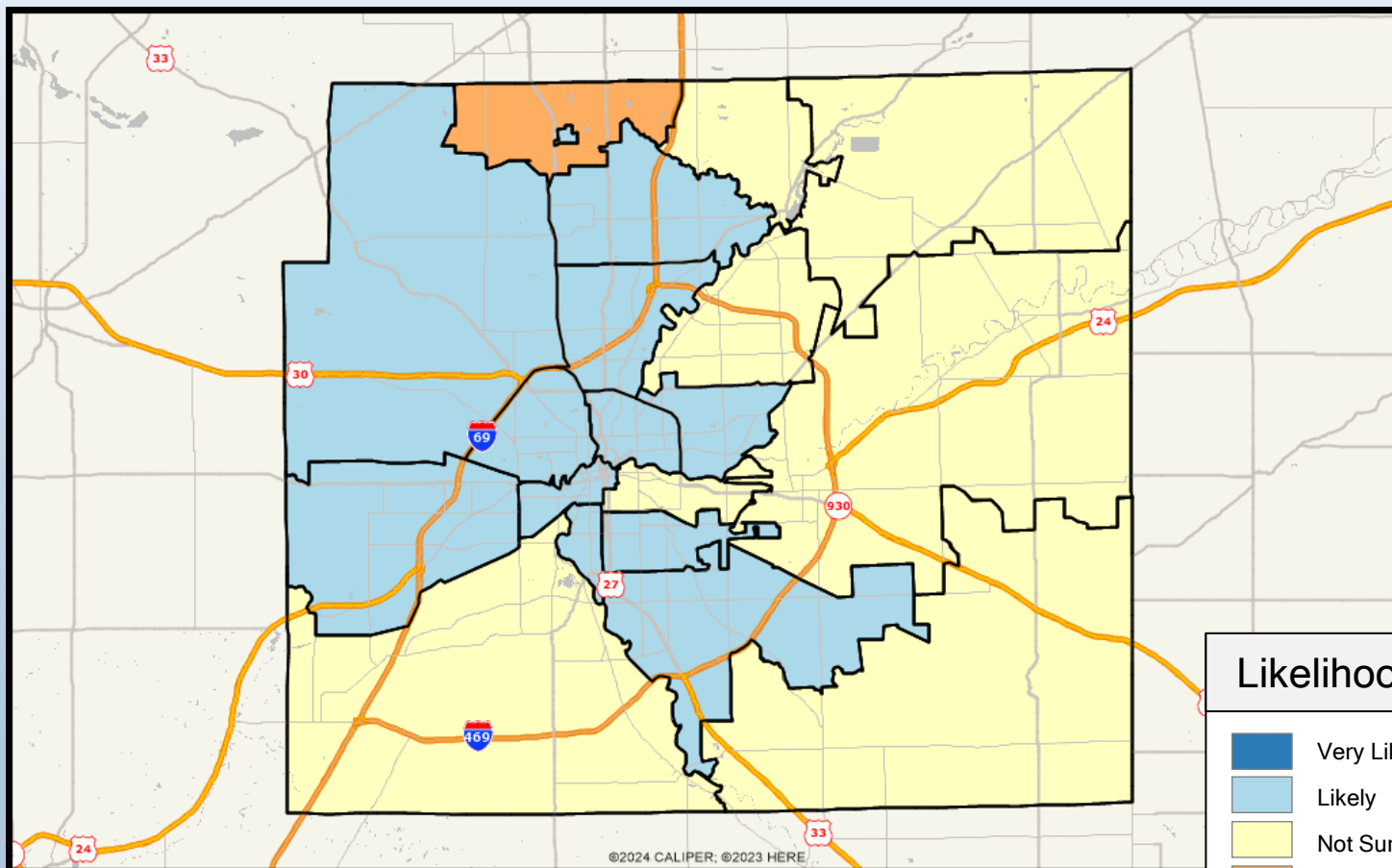
Q13-08. Private contributions from individuals

Mean: 4.08



Q20-01. High-speed, rapid bus service that has priority at traffic lights and makes minimal stops

Mean: 3.45

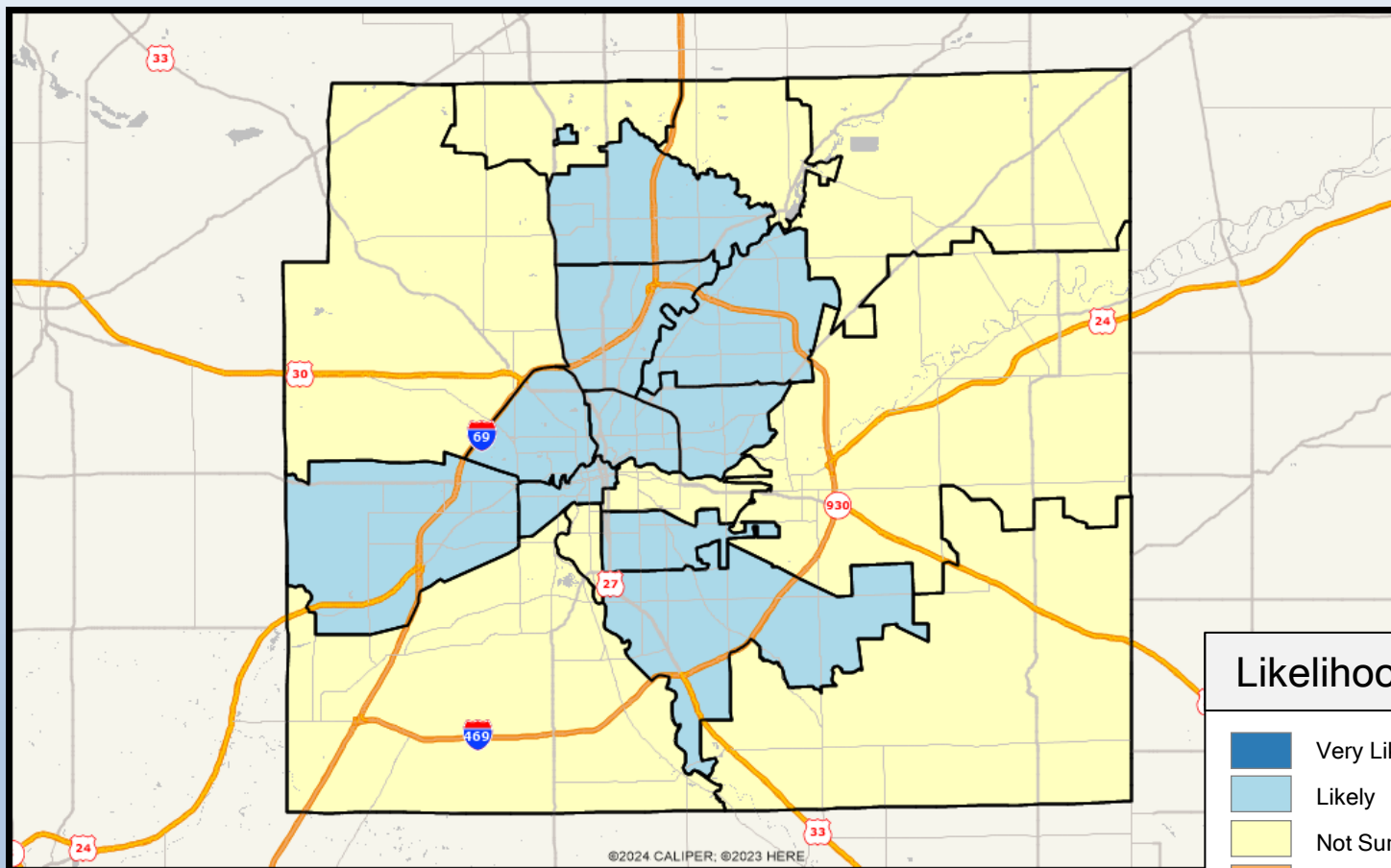


Likelihood

- Very Likely
- Likely
- Not Sure
- Not Likely
- Not Likely At All
- No Response

Q20-02. On-demand service that operates in a similar manner to Uber and Lyft

Mean: 3.53

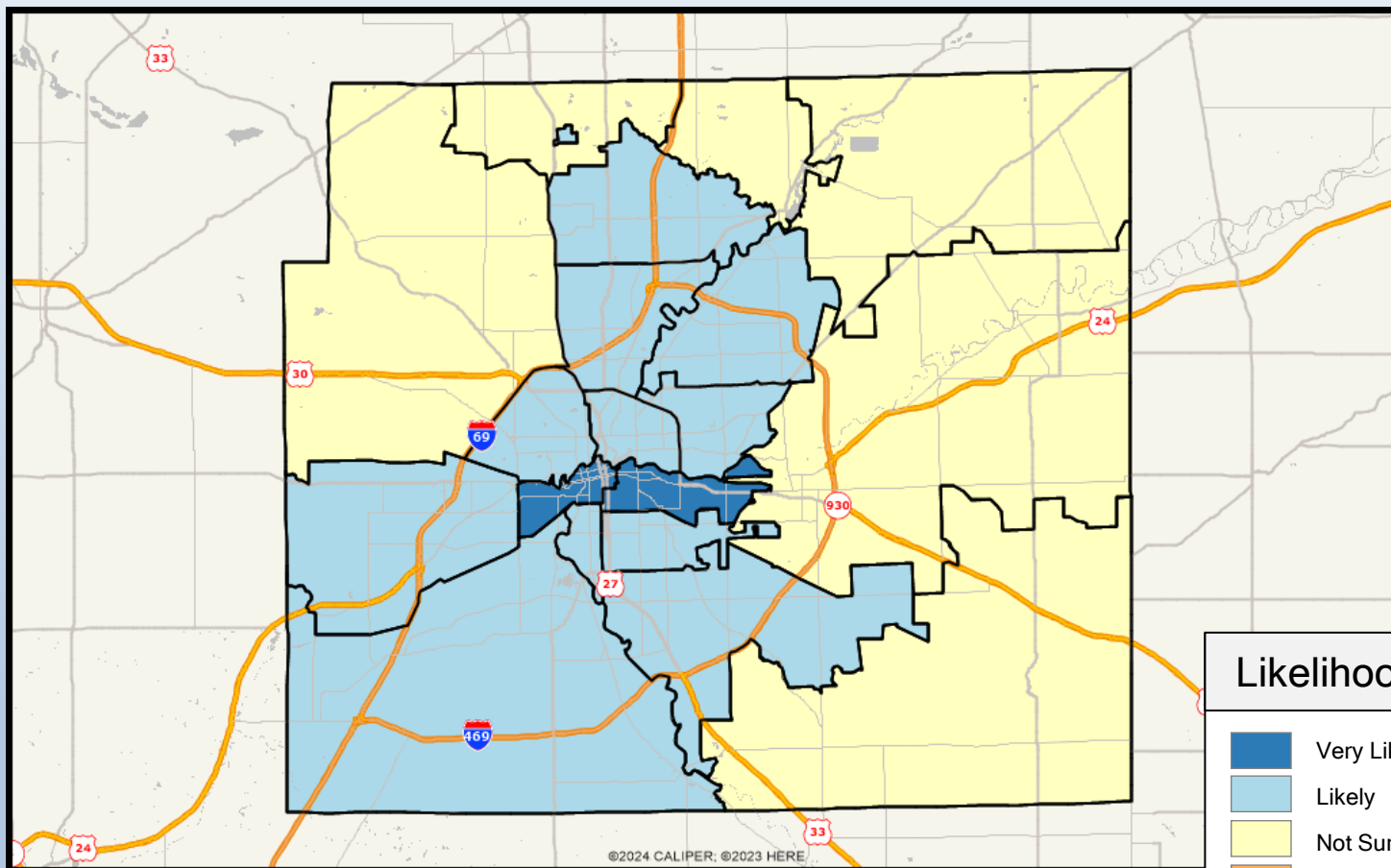


Likelihood

- Very Likely
- Likely
- Not Sure
- Not Likely
- Not Likely At All
- No Response

Q20-03. Curb to curb service for seniors or persons with disabilities

Mean: 3.65

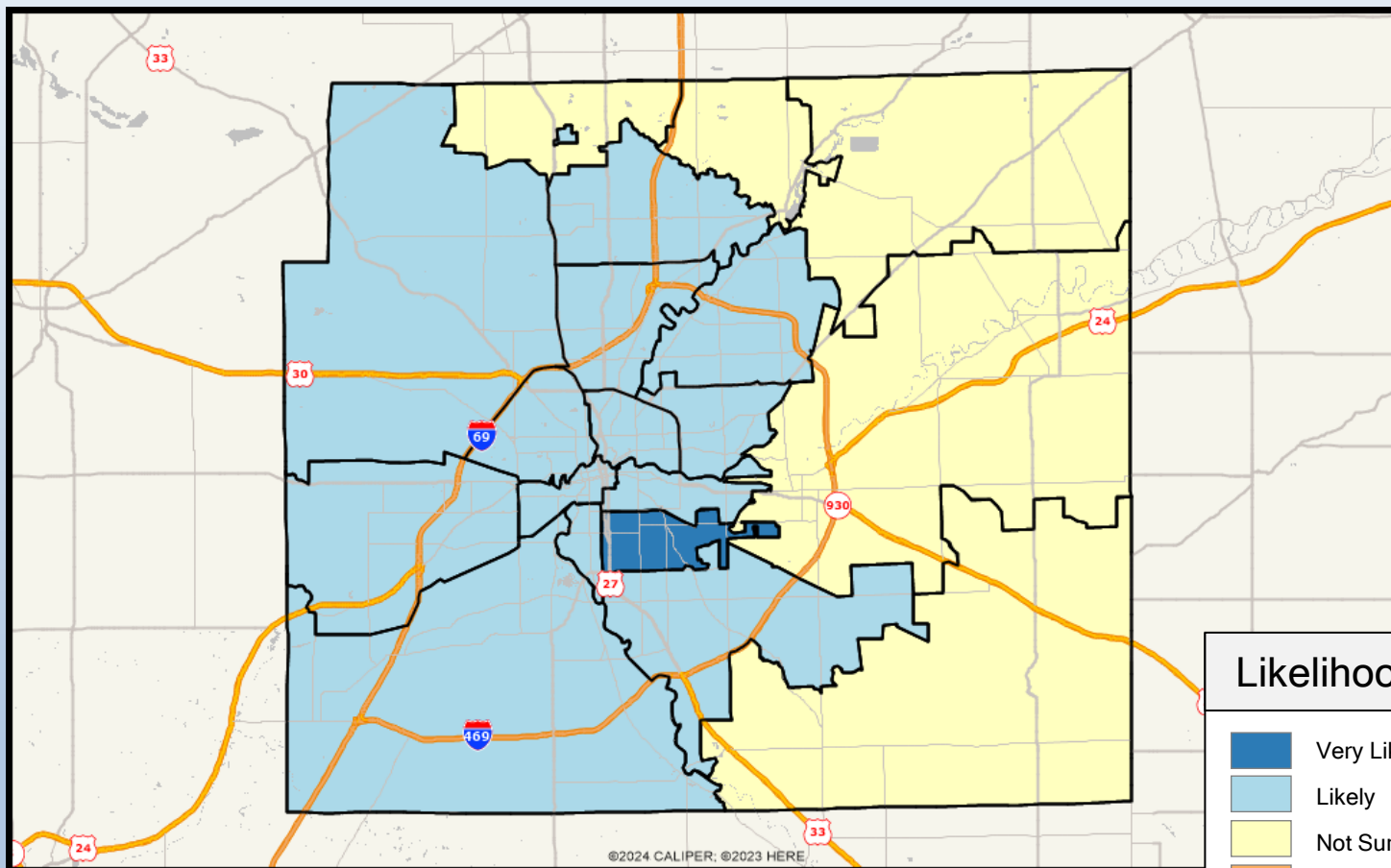


Likelihood

- Very Likely
- Likely
- Not Sure
- Not Likely
- Not Likely At All
- No Response

Q20-04. Bus service that operates on fixed routes in the area where you live

Mean: 3.69

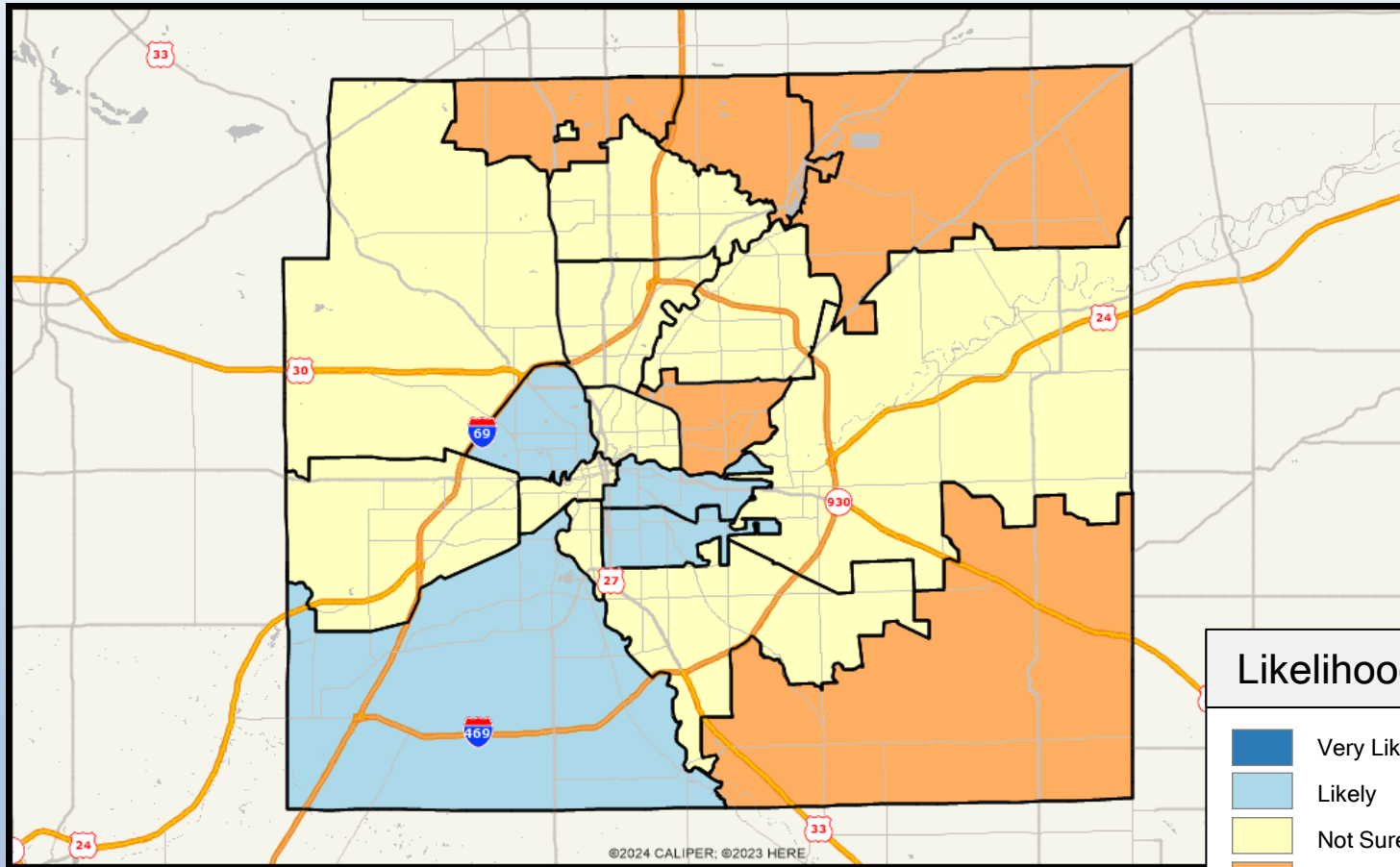


Likelihood

- Very Likely
- Likely
- Not Sure
- Not Likely
- Not Likely At All
- No Response

Q20-05. Vanpool service, which would involve having people who work at the same place and live near each other share a van

Mean: 2.98

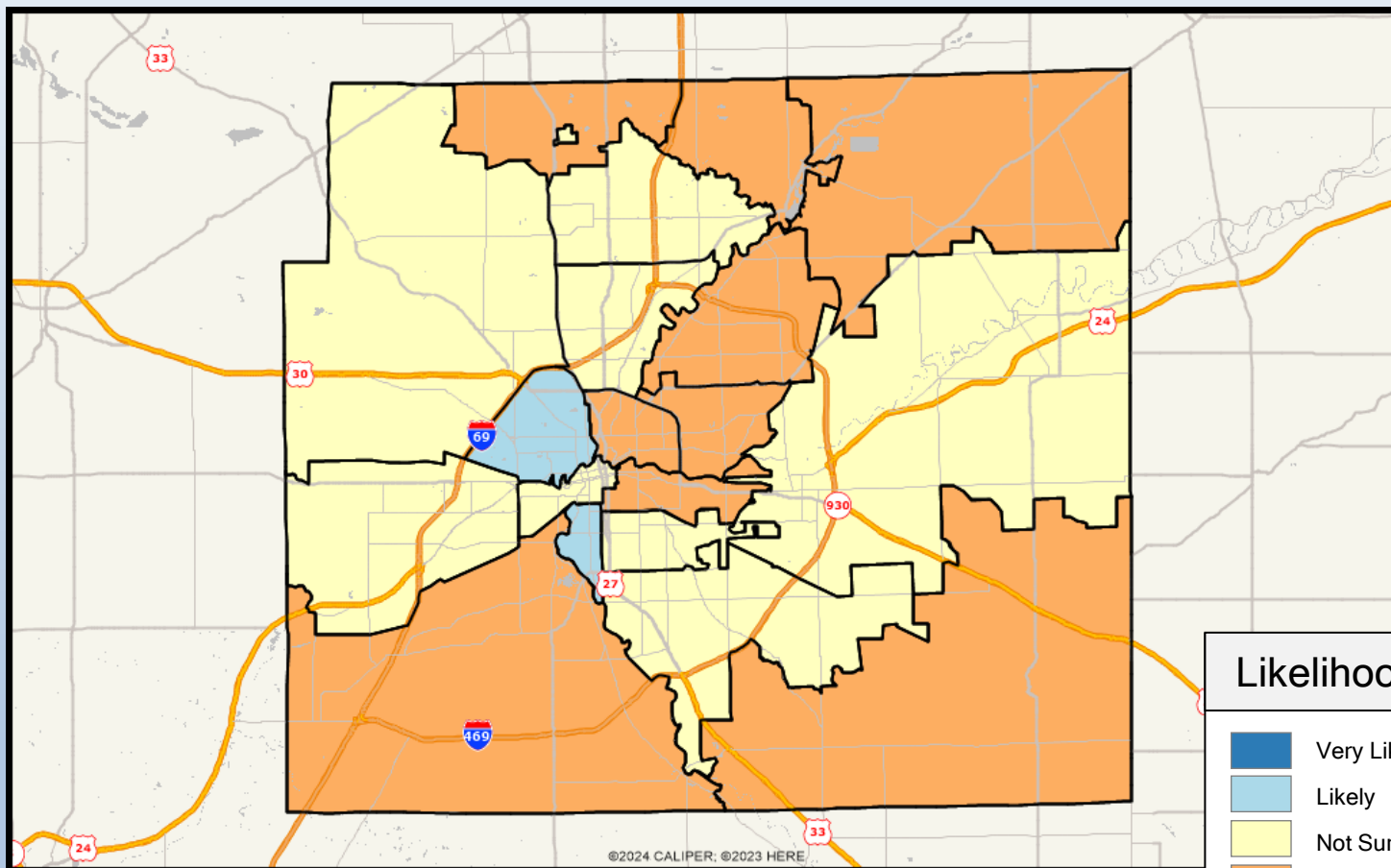


Likelihood

- Very Likely
- Likely
- Not Sure
- Not Likely
- Not Likely At All
- No Response

Q20-06. Microtransit like scooters and e-bikes in urban areas like downtown

Mean: 2.7



Likelihood

- Very Likely
- Likely
- Not Sure
- Not Likely
- Not Likely At All
- No Response

Q20-07. Commuter rail connecting larger cities

Mean: 3.94

