



Fort Wayne Public Transportation Corp. (Citilink)

Operating Expense Summary

Operator Salaries/Wages	\$3,606,735
Other Salaries/Wages	\$1,479,750
Fringe Services	\$4,543,919
Materials and Supplies	\$868,320
Utilities	\$1,417,067
Casualty/Liability	\$101,754
Purchased Transportation	\$357,112
Other	\$87,000
Total Expenses	\$12,625,199
Fixed Route Expenses	\$10,446,242
Demand Response Services	\$2,178,957

Revenue Summary

Fare Revenue	\$1,319,690
Contract/Other	\$703,353
Local Assistance	\$5,891,916
State Assistance	\$2,048,372
Federal Assistance	\$2,661,868
Total Revenue	\$12,625,199

Legislative District

Indiana Senate 14, 15, 16, 19
 Indiana House 79, 80, 81, 82, 83, 84, 85

U.S. Congressional 3

Productivity

Total Passenger Boardings	1,780,659
Total Vehicle Miles	2,153,575
Revenue Vehicle Miles	1,966,185
Revenue Vehicle Hours	140,405

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$5.86
Operating Expense per Passenger Trip	\$7.09
Passenger Trips per Total Vehicle Mile	0.83
Passenger Trips per Capita	6.63

Financial Performance

Operating Subsidy	\$10,602,156
Operating Subsidy Ratio	84%
Locally Derived Income	\$7,914,959
Locally Derived Income Per Operating Expense	\$0.63
Fare Recovery Ratio	10%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
3	2002	Gillig	Yes (ramp)	37+2 w/c	Diesel
2	2006	Gillig	Yes (ramp)	32+2	Diesel
6	2008	Gillig	Yes (ramp)	32+2	Diesel
3	2009	EIDorado	Yes (Lift)	26+2	Diesel
3	2009	Glaval	Yes (Lift)	10+5	Diesel
7	2010	Gillig	Yes (ramp)	32+2	Hybrid
2	2010	Glaval	Yes (Lift)	14+2	Diesel
1	2011	Glaval	Yes (Lift)	14+2	Diesel
1	2011	Glaval	Yes (Lift)	10+5	Diesel
1	2012	Glaval	Yes (Lift)	14+2	Diesel
7	2012	Glaval	Yes (Lift)	10+5	Diesel
2	2012	Gillig	Yes (ramp)	32+2	Hybrid
5	2013	Gillig	Yes (ramp)	32+2	Hybrid
5	2014	Glaval	Yes (Lift)	10+5	Diesel
4	2015	Gillig	Yes (ramp)	38+2	Hybrid
1	2016	Gillig	Yes (ramp)	38+2	Hybrid
2	2016	GMC	Yes (Lift)	14+2	Diesel
1	2016	GMC	Yes (Lift)	10+5	Diesel
1	2017	Gillig	Yes (ramp)	32+2	Hybrid

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Fort Wayne

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General Information

Type of Service Fixed Route and Demand Response
Service Area Fort Wayne Metropolitan Area
Service Population 268,485

Service Hours

Weekday 5:35 AM - 9:30 PM
Saturday 7:35 AM - 6:15 PM
Sunday

Fare Structure

Base \$1.25
Youth \$0.60
Elderly/Disabled \$0.60
Transfer
Other/Special
 Monthly Pass \$45/\$22
 Access \$2.50, Day Pass \$3.00/\$1.50

Personnel

	Full-Time	Part-Time
Operations	94	2
Maintenance	12	4
Administration	7	0
	<u>113</u>	<u>6</u>

Operation Characteristics

Revenue Vehicles
Peak Hour Fleet 46
Base Fleet 39
Fuel Consumption (gal) 361,787

Ridership Trends

2013	2,035,336
2014	2,051,014
2015	1,969,599
2016	1,869,566
2017	1,780,659

2017 Highlights

- Citilink Access paratransit ridership up 16% - 3rd year of double digit increases
- Celebrated 50 years of Service as Fort Wayne PTC
- Initiated Token Transit Mobile Ticketing & free Wi-Fi at Central Station
- Moving Stories Social Media Campaign
- Over half of the fixed route bus fleet (19) are electric hybrid
- Energy & cost savings/rebate resulting from LED light retrofit project

System Ridership Trend

